

## **Wildflower Cafe on Telfair Square Public Security Plan**

207 W. Oglethorpe Avenue

Savannah, GA 31401

January 23, 2023

### **1) Hours of operation: Monday –Sunday 10-5pm**

### **2) Crowd Management & Public Safety Concerns:**

Wildflower Cafe is a counter service restaurant located inside the Jepson Museum. We will have management inside that are trained to keep our patrons orderly. In cooperation with the Jepson Museum, we will employ a security strategy that focuses on early identification, isolation, and de-escalation. We will train all staff to notify the manager of patrons that begin to show signs of a problem. A manager and staff will take this person aside, so they don't feel like they need to retaliate or get defensive. The patron will be notified that they have been identified as a possible problem and that they need to modify their behavior. This can include cutting off of alcohol, sending some food out on the house, etc. The patron will be informed that should any problematic behavior arise or continue, they will be removed. By addressing a problem before it develops, we can avoid (to the best of our abilities) any physical disturbance. As a family friendly establishment, public safety is our number one concern.

- A) We will use the Jepson Museum's no loitering signs on premise.
  - B) The Jepson Museum has in place existing security cameras throughout the space.
- 3) Parking** - Our customers will have access to multiple on street parking spots located within the surrounding blocks of the restaurant, along with several parking decks within walking distance. .
- 4) Controlling access** – Access will be limited to patrons and museum guests only. The Jepson Museum has security and check in desks located at the entrance of the museum.
- 5) Security Staffing** – We will not employ full time security guards, however, the Jepson will provide full time security of the space. If additional security support is ever required in the future, we will reach out to several reputable security guard services in the area. (Savannah Police Department, DSI Security Services, or Saber Security)
- 6) Checking ID & Controlling Entrance to Underage** - Wildflower Cafe will only accept a readily identifiable government-issued identification instrument. All patrons ordering any alcoholic beverage will be required to present proper identification. (A) Staff will calculate the age by doing the math in their head. A month and year reminder will be posted near all POS devices. Managers will be required to update this monthly. Any ID that is suspected to be fake or altered will be turned over to management for

presentation to police.

- 7) **Measures used to distinguish patrons who are over and under the age of 21** - Staff will be required to ask for a government issued ID prior to serving any individual with alcohol.
- 8) **Measures and Procedures to combat the risk of fire** – Our staff will be educated and trained on appropriate fire safety measures on how to properly extinguish candles and other fires. All fire safety extinguishers and pulls have been installed and will be monitored by the Jepson Museum’s monitoring service. All staff will be trained and educated on the location and how to effectively use each fire pull and extinguisher throughout the building.
- 9) **Managing Emergencies** – Please see attached Emergency and Fire Safety plan.