



## Security Plan

### 1) Identification of Hours:

- a. Monday 6pm – 1am – Private parties as scheduled.
- b. Tuesday 6pm – 1am – Private parties as scheduled.
- c. Wednesday 6pm – 1am – Private parties as scheduled.
- d. Thursday 7pm – 2am
- e. Friday 7pm – 2am
- f. Saturday 7pm – 2am
- g. Sunday Closed

### 2) Crowd Control:

To address crowds, we have a private parking lot where guests assemble to gain entry. We have two ID checkers at the main entrance to ensure everyone that enters is 21 years of age or above. They also ensure that anyone who was able to exit with a can/bottle is intercepted and given a plastic “to-go” cup. Main entrance security personnel are equipped with counters that allow them to keep accurate count of those that enter and exit the facility to ensure proper fire code standards are upheld. These numbers are checked by management randomly throughout the night to ensure proper occupancy.

No one is allowed to enter the premises under the age of 21.

Upon gaining entry guests will enter the venue where they will be required to pay a cover charge. There will also be a Host at this entrance to collect entrance fees and each person that enters will receive a facility specific hand stamp identifying that they have had their ID checked and have paid to enter. There will also be a security person staged at the entrance to ensure orderly ingress/egress and that no one leaves with a can/bottle and is instead given a plastic “to-go” cup.

We do have an exterior smoking section that is cordoned off to allow guests ease of access to exit/reenter the premises provided they still have their custom hand stamp identifying that their ID has been checked and cover charge paid.

rude are always welcomed into Savannah Smiles (maximum occupancy and other regulations permitting).

Savannah Smiles guests are under our protection, from each other and from themselves. Savannah Smiles Team Members are strictly prohibited from returning inappropriate or aggressive behaviors.

**1) Outside Security:**

We have a minimum of 2 security personnel stationed at our front entrance throughout the hours of operations checking IDs and ensuring no drunk or belligerent patrons are allowed entrance. Additional security is added during festivals or holiday weekends, as needed. Our parking lot is fully surveilled with 6 cameras.

**2) Inside Security:**

We have a minimum of 5 security personnel stationed inside the venue throughout the hours of operations. Additional security is added during festivals or holiday weekends, as needed. The interior of the venue is fully surveilled with 36 cameras.

**6) Underage Consumption:**

No one is allowed into the facility, under any circumstances, which is under the age of 21, we ensure that no underage drinking is occurring. Every Security person is trained on proper ID techniques and equipped with a I.D Checking Guide and Black Light flashlights.

We have the minimum date of birth to enter posted in conspicuous view of our staff members and the public, cross reference with the ID is simple. Everyone that enters is stamped with a custom "Savannah Smiles" hand stamp.

**7) Underage Patrons:**

No one under the age of 21 is allowed into the facility, under any circumstances, in order to ensure that no underage drinking is occurring. Everyone that enters is stamped with a custom "Savannah Smiles" hand stamp.

**8) Fire Suppression:**

We also have manual 4 fire extinguishers and an automatic sprinkler system throughout the facility, which is regularly serviced.

The 4 fire extinguishers are highlighted on the attached map and are located as follows:

1. On the Wall inside main entrance of Bar
2. On the Wall at the rear emergency exit.
3. On the Wall Immediately inside the Kitchen door
4. On the Wall adjacent to the left stage entrance.

We also have a kitchen hood system which is regularly maintained. Managers and employees are trained to direct patrons to clearly marked exits (3) during emergencies.

Exits are located at the following areas:

1. Front of the building, the main entrance,
2. Behind the bar
3. The rear of the building past the restrooms emptying to River Street.

#### **9) Managing Emergencies:**

All staff members are trained for emergencies; however, the management team is ultimately responsible for all evacuations. We will have both 911 and non-emergency numbers on speed dial in all managers' phones. Many of our security staff members are military members with basic lifesaving training. Managers are required to attend CPR training annually and it is free to attend for all staff members who want to learn or update skills.

During an evacuation event all staff members usher guests to the closest market Exit. Managers are the last people to leave the premises after making a detailed sweep of the building and ensuring that emergency personnel have been contacted (911). All Staff members will congregate at the lobby of the Alida Hotel located at 412 Williamson St., next door.

