

4/22/24

Gregory M. Parker, Inc. d/b/a Parker's Kitchen
171 Crossroads Parkway
Savannah, Georgia 31407

Please provide your name, establishment address and date on the security plan when submitted.

Please note that the responses and exhibits produced herein are confidential and are not to be produced to the public. They are being provided to the City of Savannah as required in order to obtain/renew local licenses, including, but not limited to, the licenses permitting the sale of beer and wine for off-premises consumption.

- 1) Identification of days and hours of operation: What days of the week is your business open? For each day what time is your business open and close? See attachment #1 for the list of stores in the City of Savannah, their addresses and their hours of operation.
- 2) **Specific measures and procedures to address crowd management both inside and outside the premise:**
 - a. How do you make sure crowds inside your establishment remain orderly?
Our team members know to call their District Managers or, if the situation necessitates it, local law enforcement for issues that occur in the Stores. In addition to that, we have policies against allowing off-duty team members, friends, relatives and others to loiter on the premises except to patronize the store as a customer. There are also limits on the areas where customers and other non-employee persons are able to access. MAG locks are on the doors to prevent entry or exit should there be an issue. No smoking signs are located at the entry door as well as at all fuel pumps. Panic buttons are located at POS areas as well as wearable panic button to contact 911.
 - b. How do you ensure crowds outside (i.e. lines, smokers, etc.) your establishment remain orderly?
We do not allow loitering (even by team members who are not working) and enforce a policy that prohibits people from leaving vehicles on site for long periods of time. In addition, our team members know to contact their District Managers or, if the situation necessitates it, local law enforcement to assist with those situations. Additionally, we have MAG locks on the doors to prevent entry or exit should there be an issue. No smoking signs are located at the entry door as well as at all fuel pumps. Panic buttons are at POS areas as well as wearable panic button to contact 911.
 - c. Do you have no loitering signs, if so how many, where? No.
 - d. Do you have cameras? If so how many? Inside/ outside or both?
Each Store has multiple cameras that capture areas both within and outside of the Store. There is a total of 30 cameras in total with 10 exterior cameras.
- 3) **Identification of any parking areas owned or controlled by establishment:** Where do your customers/patrons park when they're at your establishment?
Designated and clearly-marked parking spaces are located around our stores (mostly in front of the building or on the sides). Within those areas, handicapped parking is marked.
- 4) **Means of controlling access to the premises and parking area:** How does your establishment control who comes in and out of your establishment? How do you control who uses your parking areas if it's private parking?
 - a. **Examples would be: cameras, security guards, signs, or gates.**
MAG locks are used to prevent entry or exit should there be an issue.
Accessing the Stores:
The safety of our employees and customers are a major concern. Anyone uncomfortable leaving the building may ask a staff member to walk them out or have someone watch them get to their car safely. The back door of each of our Stores is required to be locked, and may only be opened to take out the garbage or to accept deliveries when applicable. However, our team members are required to verify that the person is an approved tradesman, vendor or Parker's team member before opening the back door for someone. All other visitors ringing the doorbell or knocking should be asked to go to the front entrance.

Towing

We have signs at our Stores that warn customers that there is a limit to the amount of time a vehicle may be parked on our premises. After such time, the vehicles will be towed. We have engaged towing companies to help enforce this policy.

Section 9.38 SECURITY CAMERAS

In an effort to protect our employees, customers, and other visitors against injury, property damage, and theft, we have strategically installed video cameras throughout each of our locations. We will make reasonable efforts to ensure these cameras are properly functioning and activated. Management may monitor cameras and video recordings from time to time.

Each Store has multiple cameras that record the areas inside and outside the Store. The specific number of cameras varies from Store to Store.

- 5) **Security Staffing:** Do you use Security Guards? No, we do not plan on using security guards. However, we will consider using off-duty Savannah Police officers, if needed.
If so, how many? How often do you use them? Where they trained "inhouse" or by a company? Trained by the company we hire or law enforcement. If they were trained by a company, provide the name(s). Do you employ Off-Duty SPD officers? If so, how many and how often? N/A.

- 6) **Measures used to combat underage consumption of alcoholic beverages:** What do you/your employees do to ensure that individuals under that age of 21 are not allowed to buy/consume alcohol at your establishment?

This is a substantial focus of ours, and, as such, we employ many tools to help combat underage individuals from purchasing alcohol. See attachment #2 for our policy on this in the Employee Handbook. In addition to that, we do the following: orientation training for new employees, which consists of videos training on age-restricted sales and quizzes that must be passed in order to complete the training; in-store training by supervisors; ongoing, regular training through the use of the training videos and quizzes; a policy that requires our team members to ID every customer purchasing alcohol; a zero-tolerance policy for any team member found to make a sale in violation of this policy; and audits, both internally and by third-parties hired to mystery shop our Stores. This is a non-exhaustive list of measures that we use to train and enforce these policies. We are always looking for more ways to help achieve our goal of preventing sales to underage individuals.

- a. Clearly state how you card customers. Do you have servers calculate the age by doing the math in their head?

OR

- b. Do you have a scanner where you scan the ID and it tells the employee how the subject is? OR

- c. Do you enter the date of birth in a point of sale and it tells the employee the age of the customer?

We require our team members to card every customer purchasing alcohol. They are required to either scan the ID presented to them or enter the date of birth shown on the license into the system. The system calculates the age of the customer. If the customer is of legal age, the point of sale system allows the transaction to continue. If the customer is under age, the point of sale system will halt the transaction with a prompt informing the team member that the customer is not of legal age. The team member is trained to then deny the sale.

- 7) **Measures used to distinguish between patrons who are over and under the age of 21, where applicable:** Does your establishment allow individuals under 21 to enter? If so, how do you identify people who are 21 and over from those who are under 21 years of age?

- a. Clearly indicate if you have wrist bands/hand stamps or card subjects every time they order a beverage. Is there another type of measure taken to prevent underage sales?

People under the age of 21 are allowed in our Stores. All alcohol sales require identification. To prevent sales of alcohol to underage individuals, we employ significant and ongoing training, a zero-tolerance policy, and audits to ensure compliance, in addition to other measures used. We do not use wrist bands, but do require a license to be presented at the time of purchase.

- 8) **Measures and procedures to combat the risk of fire:** What is being done at your location to help ensure there are no accidental fires?

Our team members are trained on preventing accidental fires and on dealing with fires if they do occur in the stores. Per our Employee Handbook (For this location, the meet up area is the dumpster corral):

Section 8.7 FIRE PROTECTION

We all have a common interest in doing everything we can to prevent damage by fire to the building and equipment. Please observe all fire prevention rules.

There are several fire extinguishers located throughout each store. Know the location and proper use of this equipment. Do not hang a used fire extinguisher back in place. Know the location of all emergency exits and keep emergency exit walkways unobstructed at all times. In the event of an evacuation, all employees are to meet in the designated employee parking areas where the Manager will do a head count to ensure everyone is accounted for.

All employees go through fire and safety training during orientation and during training. Kitchen associates are trained on each fire extinguisher and when to use each. Fire suppressant systems are present in each kitchen and tested by Pye Barker. Emergency shut off buttons are present at the fuel pumps as well as in the store.

- 9) **Discuss matters related to managing emergencies, such as fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety:** In the event of an emergency how is your staff trained to evacuate patron? Do certain employees have certain duties

during emergencies? How does your establishment contact/ work with police and EMS during an emergency?

There are several fire extinguishers located throughout each store. Our team members are required to know the location and proper use of this equipment. In addition, our team members are required to know the location of all emergency exits and keep emergency exit walkways unobstructed at all times. In the event of an evacuation, all employees are to meet in the designated employee parking areas where the Manager will do a head count to ensure everyone is accounted for. Employees are to meet up at the dumpster corral in the event of an evacuation. For the safety of our team members and others in our Stores, the exits are clearly marked and visible from all areas accessible by the public. The layout of our stores (essentially one, large room and bathrooms) allows for ease of identifying the nearest exit.

Furthermore, our team members know to contact their supervisors and, if necessary, emergency responders to assist with situations that may arise in our Stores. In addition, Loss Prevention and Risk Management are involved during all emergency situations to obtain video footage, investigate, and partner with all emergency responders. Video footage may be obtained by emailing Loss Prevention at LP@parkersav.com.

ATTACHMENT # 2

9.2 AGE-REGULATED SALES

We take the issue of responsible service very seriously. All employees are required at all times to follow federal, state, and local ordinances in strict accordance with the law. All store employees must complete a Parker's approved alcohol & tobacco awareness training session. You should inform a member of management any time you become aware of a situation that is not in accordance with this policy.

A. ALCOHOL SALES

No employee under the age of 18 is permitted to sell alcohol. Alcohol (beer, wine, liquor, etc.) shall not be sold to any person less than 21 years of age. The sale of alcohol must, at all times, conform to any restrictions that may be in effect in your particular city or state.

Individual bottles, cans and growlers of alcohol products must be placed in a brown bag at the time of purchase. This includes all products sold in quantities less than 12.

Customers are not permitted to consume any product with alcohol on company premises.

To purchase alcohol a customer must present proper identification, regardless of age. Selling alcohol to anyone less than 21 years of age is grounds for immediate termination. YOU MAY ALSO BE SUBJECT TO SERIOUS CIVIL OR CRIMINAL PENALTIES.

Acceptable Identification (ID) includes the following:

- Any valid U.S. or U.S. territory driver's license
- Any valid state ID
- Any valid Passport
- A Valid Military ID
- U.S. issued Green Card

When verifying the customer's ID, do the following:

- Compare the person presenting the ID with the picture on the ID to verify it is the customer's ID.
- Make sure the ID is not expired.
- Look at the ID to verify it has not been altered.
- Scan the ID (preferred) or enter the birthdate shown on the ID; however, you must enter the birthdate shown on the ID.

If you doubt that the identification belongs to the customer, believe it has been altered, or believe it may not be a valid ID, YOU ARE NOT TO SELL THE CUSTOMER ALCOHOL UNDER ANY CIRCUMSTANCES.

Noticeably Intoxicated Individuals

Alcohol shall not be sold to any person who is in a state of noticeable intoxication.

B. LOTTERY

Lottery, both lotto and scratch off tickets are considered gambling and restricted to persons over the age of 18. No employee shall sell lottery to a person under the age of 18. Failure to comply is grounds for immediate termination.

Lottery is also restricted in the forms of payment that may be used to purchase. All lottery transactions must be paid for in CASH. The use of debit cards, credit cards, or other forms of payment is prohibited.

All winning lottery tickets must be validated before they are paid out. You are prohibited from paying out more than \$599.00 on a winning lottery ticket in the state of Georgia. The maximum pay out in the state of South Carolina is \$500.00. Amounts above the state maximums must be turned into the lottery office for payment to the customer.

Employees are not permitted to purchase or play lottery from the store in which they work.

C.TOBACCO

The legal age to purchase any tobacco or tobacco-related products is 21 years of age. These products include cigarettes, other tobacco products (cigars, chewing tobacco, snuff, etc.), and e-cigarette products (Juil / vaping products / pods, etc.).

Current federal regulations require any customer under the age of 30 to show I.D. for the sale of tobacco products. The ID must include photo and date of birth AND BE VALID. Always remember that having an ID is not proof that a person is old enough to purchase any age-regulated products.

Acceptable I.D.'s include the following:

- Any valid U.S. or U.S. territory driver's license
- Any valid state I.D.
- Any valid Passport
- A Valid Military I.D.
- U.S. issued Green Card

If the customer appears to be under 30 years of age, please do the following:

- Ask for the ID.
- Compare the person presenting the ID with the picture on the ID to verify it is the customer's ID.
- Make sure the ID is not expired.
- Look at the ID to verify it has not been altered.
- Scan the ID (preferred) or enter the birthdate shown on the ID; however, you must enter the birthdate shown on the ID.

If the customer appears to be over 30 years of age, please ask for their birthdate and enter it into the system.

A person over 21 may not purchase tobacco products for someone else under the legal age.

If you sell tobacco products to anyone less than 21 years of age or sell to someone less than the age of 30 without asking for and verifying ID, it is against the law and is grounds for termination. YOU MAY ALSO BE SUBJECT TO SERIOUS CIVIL OR CRIMINAL PENALTIES.

ATTACHMENT #1

Location	Store Hours
Parker's #13 2004 Beech Street Savannah, GA 31404	24 hours, Seven Days per Week
Parker's # 19 222 Drayton Street Savannah, GA 31401	24 hours, Seven Days per Week
Parker's #21 1976 E. Victory Drive Savannah, GA 31404	5:00 a.m. – Midnight each day of the Week
Parker's #22 325 MLK, Jr. Blvd. Savannah, GA 31401	Sunday - Thursday 5:00 am - Midnight Friday & Saturday 24 Hours
Parker's #29 10525 Abercorn Street Savannah, GA 31419	Open 24 Hours, Seven Days per Week
Parker's #35 5300 Skidaway Road Savannah, GA 31404	Open 5:00 AM - 12:00 AM Everyday
Parker's #62 2175 Benton Blvd. Savannah, GA 31408	Open Daily 5:00 am - Midnight
Parker's #82 1930 E. Montgomery Crossroad Savannah, GA 31406	Open Daily 5:00 am - 10:00 pm
Parker's #88 21 E. Derenne Avenue Savannah, GA 31405	Open 24 hours, Seven Days per Week
Parker's #100 1750 Grove Point Road Savannah, GA 31419	Open 24 hours, Seven Days per Week, subject to change
Parker's #123 2500 Fort Argyle Road Savannah, GA 31302	

