

James Crotts
Crotts Beverage Company, LLC
DBA Limestone Wines
513 E Oglethorpe Ave, Ste G
Savannah, Georgia 31401

September 30, 2024

Security Plan for Limestone Wines

1. Identification of the days and hours of operation.

What days of the week is your business open for?

- We (Limestone Wines) will be open 7 days a week, Monday through Sunday.

For each day what time is your business open?

- We will be open on Monday-Saturday from 11am to 8pm.
- We will be open on Sunday from 12:30pm to 8pm.

2. Specific measures and procedures to address crowd management, both within and outside the premises.

How do you make sure crowds inside your establishment remain orderly?

- To ensure that crowds inside the shop remain orderly, we will implement several proactive measures. We will monitor the number of customers inside the shop at any given time to prevent overcrowding, especially during peak hours or special events. Our staff will be trained to provide attentive and efficient service, promptly assisting patrons to reduce wait times and prevent congestion in any particular area of the store. Clear signage will be posted to guide customers through the store layout, highlighting sections such as the wine selection, checkout counters, and restrooms. We will also design the interior space thoughtfully to minimize bottlenecks, ensuring customer walkways are wide enough for comfortable navigation. In the unlikely event that a customer becomes disruptive, our staff will be trained to handle the situation calmly and professionally, including discreetly escorting the individual out of the premises if necessary.

How do you ensure crowds outside (i.e. lines, smokers, etc.) your establishment remain orderly?

- Although we do not anticipate significant lines or gatherings outside Limestone Wines, we will take proactive steps to ensure that any external crowds remain orderly. If a queue forms outside the store, especially during special promotions or events, we will use visible signs on the exterior to organize the line and prevent obstruction of sidewalks or neighboring businesses. Staff members will periodically monitor the exterior of the premises to manage the flow of customers and address any issues promptly. For patrons who wish to smoke, we will designate a specific smoking area away from the main entrance and high-traffic zones to minimize disruptions and maintain a pleasant environment for all customers. Additionally, we will maintain open communication with local authorities and neighboring businesses to address any concerns that may arise regarding external crowd management. Our goal is to ensure that both the interior and exterior of Limestone Wines remain safe, orderly, and welcoming for all patrons and the surrounding community.

Do you have any "No Loitering" signs? If so, how many do you have and where are they?

- We will have one "No Loitering" sign on the back door

Do you have any cameras? If so, how many do you have and where are they?

- We will have 6 security cameras installed in the shop, including one that covers the back door. The building lobby and exterior has a camera system that is operated by the building management.

Who has access to the footage? What are their names and contact details?

- The people who have access to the shop footage are as follows:
James Crotts - Cell: (828) 347-2489
Hunter Jones - Cell: (484) 651-7660
- The people who have access to the building exterior footage are as follows:
John Rauers - Cell: (912) 429-3900

Do you have a cover charge? Is it all day or at certain times or days?

- We do not have a cover charge.

Do you have a transitional period where you operate differently? (Cover charge at the door starts, menu changes or kitchen closes, live entertainment starts, door person stops letting in under 21)

- We do not have a transitional period where we operate differently.

3. Identification of any parking areas either owned or controlled by the licensee.

Where do your patrons park when they're at your establishment?

- A private parking lot is managed by the building property management. This parking lot offers ample spaces for Limestone Wines customers that are shared with the other tenants in 513 E Oglethorpe Ave. Additional city parking is located nearby on Houston St and Oglethorpe Ave.

4. Means of controlling access to the premises and parking areas.

How does your establishment control who comes in and out of the premises?

- Our establishment controls who comes in and out by having a single, clearly marked entrance and exit. Staff members are attentive to customers entering and leaving the store during operating hours. We verify the age of customers when necessary to ensure compliance with legal drinking age requirements. Additionally, we have security cameras installed at the entrance and exit to monitor activity and enhance safety.

How does your establishment control who uses the parking area? Examples would be any cameras, security guards, signs, gates, etc.

- We control who uses the parking area by posting clear signs that indicate the parking spaces are for customers of 513 E Oglethorpe Ave only. Additionally, the building property manager oversees security cameras that monitor the parking lot to deter unauthorized use and ensure the safety of our patrons.

5. Security Staffing.

Do you use security guards? If so, how many? How often do you use them? Are they trained in-house or are they hired through a third-party company? Do you employ off-duty Savannah Police Department officers? If so, how many and how often? For both, list the days of the week and times they will be working.

- Limestone Wines does not use security guards.

6. Specific measures and procedures to combat underage consumption of alcoholic beverages.

What does the establishment do to ensure that individuals under the age of 21 are not allowed to buy or consume alcohol? Be as specific as possible.

- **Staff Training:** All employees undergo comprehensive training on age verification procedures and alcohol laws. This includes recognizing valid forms of identification and understanding how to spot fake IDs. **Currently, all staff members of Limestone wines have their Savannah Server Permit Training Cards as well as an active T.I.P.S. certification.**
- **ID Verification:** We require all customers who appear under the age of 30 to present a valid government-issued photo ID before purchasing alcohol. Acceptable forms of ID include a driver's license, state ID card, passport, or military ID.
- **Point-of-Sale Prompts:** Our checkout system will be programmed to prompt cashiers to verify the customer's age when an alcoholic item is scanned, ensuring that the ID check is not overlooked.
- **Signage:** Prominent signs are to be displayed at the entrance and checkout areas stating that the sale of alcohol to individuals under 21 is prohibited, and IDs will be checked.
- **Refusal of Sale Policy:** Employees are instructed to politely refuse the sale if there is any doubt about the validity of the ID or the customer's age. Management fully supports staff in these decisions to reinforce the policy.
- **Record Keeping:** We maintain a refusal log where instances of denied sales due to age concerns are recorded. This helps us monitor compliance and identify any areas for improvement.
- **No Loitering Policy:** We discourage loitering inside and outside the premises to prevent underage individuals from attempting to solicit adults to purchase alcohol on their behalf.
- **Surveillance Cameras:** Security cameras are installed at the point of sale and store entrance to monitor transactions and deter unlawful activities, including attempts by underage individuals to purchase alcohol.

7. Specific measures and procedures to combat the risk of fire.

What is being done at your location to help ensure there are no accidental fires?

- We have installed smoke detectors and a fire extinguisher throughout the premises to prevent accidental fires. All electrical equipment and wiring meet safety standards and are regularly inspected. The store is kept clean and free of flammable clutter, and our staff are trained in fire prevention practices and emergency procedures by review of the recommended fire safety standards listed at www.savannahga.gov/841/Fire-Safety-Tips.

8. Discussion of matters related to managing emergencies, including fire, evacuation tactics, assignment of specific emergency management duties to personnel, coordination with public safety officers, and emergency medical matters.

In the event of an emergency how is your staff trained to evacuate?

- Our staff are trained to calmly and quickly guide customers to the nearest exits in case of an emergency. They are familiar with all evacuation routes and assembly points outside the building. Quarterly drills ensure everyone knows how to respond effectively.

Do certain employees have certain duties during emergencies?

- Yes, certain employees have specific roles during emergencies. A designated staff member, James Crofts, is responsible for coordinating the evacuation and ensuring that all areas, including restrooms and storage rooms, are cleared. Another employee, Hunter Jones, is assigned to assist individuals who may need extra help.

How does your establishment contact and work with police and EMS during an emergency?

- In an emergency, we immediately dial 911 to contact police and emergency medical services. We provide clear details about the situation and follow any instructions given. Upon arrival, our staff cooperate fully with first responders to ensure everyone's safety.

9. Where applicable, discussion of measures the licensee will undertake to visibly distinguish between patrons under and over the age of 21.

Does your establishment allow individuals under 21 years of age to enter? If so, how does your establishment identify and distinguish those 21 years of age and older from those 20 years of age and under? Be specific about your measures taken.

- Our establishment does not allow individuals under the age of 21 to enter the store. To enforce this policy, clear signage is posted at the entrance stating that no one under 21 is permitted inside. Staff are trained to verify IDs at the entrance to confirm that each patron is 21 or older.

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ABC Unit/SPD
9/30/24
JW Hudson