

Security Plan

1). Identification of days and hours of operation:

7 days a week, Monday – Sunday 7am until 11pm.

2). Specific measures and procedures to address crowd management both inside and outside the premise:

Inside Premise:

1. Aisle layout:
 - Design clear and spacious aisles to facilitate smooth customer flow.
 - Use signage to direct traffic and highlight popular sections.
2. Checkout Optimization:
 - Implement an efficient queuing system.
 - Utilize technology like self-checkout stations to expedite the process.
3. Staff Presence:
 - Position staff strategically to assist customers and manage crowds.
 - Train employees to handle crowded situations calmly and efficiently.
4. Peak Hour Scheduling:
 - Analyze historical data to identify peak shopping hours.
 - Schedule additional staff during peak times to manage increased foot traffic.
5. Occupancy Monitoring:
 - Set and enforce maximum occupancy limits.
 - Use technology like sensors or cameras to monitor occupancy levels in real time.

Outside Premise:

1. Queue Management:
 - Designate areas for lines for outside, marked with clear signage.
 - Use barriers or stanchions to organize and guide queues.
2. Security Personnel:
 - Deploy security personnel to monitor and manage crowd behavior.
 - Train security staff in de-escalation techniques.
3. Preventive Communication:
 - Display clear guidelines for social distancing and crowd behavior.
 - Use announcements or digital displays to communicate important information.
4. Parking lot organization:

- Designate clearly marked parking areas.
 - Implement a traffic flow plan to prevent bottlenecks.
5. Event Planning Protocols:
 - If hosting special events or promotions, plan for increased crowds.
 - Coordinate with local authorities for traffic control and additional security.
 6. Emergency Exits and Evacuation Routes:
 - Clearly marked emergency exits and evacuation routes.
 - Ensure staff are trained to guide customers in case of an emergency.
 7. Collaboration with Authorities:
 - Coordinate with local law enforcement for crowd control during high-traffic periods.
 - Have a communication plan in place for emergencies.

3). Identification of any parking areas owned or controlled by establishment:

The entire plaza is owned by Enson Market 12 Savannah INC. All the parking spots on this lot are available for customers to park. The parking lot will have clear white lines showing where cars can park, and which ones are handicap accessible.

4). Means of controlling access to the premises and parking area:

There are 3 different access points to enter the parking lot. Each access and exit point will have stop signs to help prevent any traffic accidents. There will be security cameras placed so there is a full view of the parking lot.

5). Security Staffing:

We do not plan to use any security guards currently. If in the future, we decide to do so we will contact the appropriate authorities to update all information and requirements.

6). Measures used to combat underage consumption of alcoholic beverages:

All employees will be properly trained in selling alcohol. All employees will be required to check IDs and they will scan the IDs into the computer checkout system and if needed enter the needed information such as date of birth in a point of sale.

7). Measures used to distinguish between patrons who are over and under the age of 21, where applicable:

Customers of all ages are allowed to enter the premises. However, when anyone wants to buy alcohol, they must provide proper proof of identification so the employees can enter or scan date of birth/ID.

8). Measures and procedures to combat the risk of fire:

Implementing effective fire safety measures and procedures is crucial for minimizing the risk of fire in a grocery store and ensuring the safety of customers, staff, and property. Here are some measures and procedures to combat the risk of fire in a grocery store:

Prevention Measures:

1. Regular Inspections and Maintenance:

- Conduct regular inspections of electrical systems, heating, ventilation, and air conditioning (HVAC) systems, and kitchen appliances to identify and address potential fire hazards.
- Ensure proper maintenance of equipment and promptly address any issues or defects that could pose a fire risk.

2. Fire Safety Training:

- Provide comprehensive fire safety training for staff, covering topics such as fire prevention, emergency evacuation procedures, and the use of fire extinguishers.
- Conduct regular training sessions and drills to ensure staff are prepared to respond effectively in the event of a fire.

3. Electrical Safety:

- Ensure electrical systems and wiring comply with local building codes and safety standards.
- Avoid overloading electrical outlets and extension cords, and promptly address any electrical issues or malfunctions.

4. Proper Storage and Handling of Flammable Materials:

- Store flammable materials, such as cleaning agents and cooking oils, in designated areas away from ignition sources.
- Follow proper procedures for handling and disposing of flammable materials to minimize the risk of fire.

Detection and Early Warning Systems:

1. Install Fire Detection and Alarm Systems:

- Install smoke detectors, heat detectors, and fire alarm systems throughout the store, including storage areas and back-of-house areas.
- Ensure systems are properly maintained and tested regularly to ensure they are functioning correctly.

2. Automatic Sprinkler Systems:

Installing automatic sprinkler systems in areas at higher risk of fire, such as kitchens or storage areas.

- Ensure sprinkler systems are properly maintained and inspected according to relevant regulations and standards.

Emergency Response and Evacuation:

1. Develop an Emergency Response Plan:

- Develop a comprehensive emergency response plan that outlines procedures for responding to fires, including evacuation routes, assembly points, and communication protocols.
- Ensure all staff are familiar with the emergency response plan and know their roles and responsibilities during an emergency.

2. Evacuation Routes and Signage:

- Clearly mark evacuation routes and exits with illuminated exit signs and provide clear signage throughout the store to guide customers and staff to safety.
- Regularly inspect and maintain evacuation routes to ensure they are clear of obstructions and accessible at all times.

3. Emergency Lighting:

- Install emergency lighting systems to provide illumination during power outages or smoky conditions, ensuring safe evacuation of the premises.

4. Firefighting Equipment:

- Ensure the store is equipped with appropriate firefighting equipment, such as fire extinguishers, fire blankets, and hose reels, and that staff are trained in their use.
- Regularly inspect and maintain firefighting equipment to ensure it is in good working condition.

9). Discuss matters related to managing emergencies, such as fires, evacuations tactics, assignments of employee duties during emergencies, and coordination with public safety.

Preparation and Planning:

1. Risk Assessment:

- Conduct a thorough risk assessment to identify potential hazards and vulnerabilities within the store, including fire risks, structural concerns, and potential threats from natural disasters or other emergencies.

2. Emergency Response Plan:

- Develop a comprehensive emergency response plan that outlines procedures for various types of emergencies, including fires, natural disasters, medical emergencies, and security incidents.
- The plan should include clear roles and responsibilities for staff, evacuation routes and assembly points, communication protocols, and coordination with external emergency services.

3. Training and Drills:

- Provide regular training for staff on emergency procedures, evacuation tactics, and the use of firefighting equipment.
- Conduct regular drills and simulations to ensure staff are prepared to respond effectively in the event of an emergency.

Response and Coordination:

1. Emergency Response Team:

- Establish an emergency response team consisting of trained staff members who are responsible for coordinating the initial response to emergencies, managing evacuations, and communicating with external emergency services.
- Assign specific roles and responsibilities to team members, such as incident command, evacuation coordination, first aid, and communication.

2. Evacuation Tactics:

- Develop and implement effective evacuation tactics based on the layout of the store, the nature of the emergency, and the safety of customers and staff.
- Ensure clear signage, illuminated exit signs, and accessible evacuation routes are in place to guide people to safety.

3. Assignment of Employee Duties:

- Assign specific duties to employees during emergencies, such as assisting customers with disabilities, controlling crowds, managing evacuation routes, providing first aid, and communicating with emergency services.

- Ensure employees are familiar with their roles and responsibilities and are prepared to act quickly and decisively in an emergency situation.

4. Coordination with Public Safety:

- Establish protocols for coordinating with public safety agencies, such as the fire department, police department, and emergency medical services.
- Maintain updated contact information for local emergency services and establish communication channels for requesting assistance and sharing critical information during emergencies.

Communication and Reporting:

1. Emergency Communication Systems:

- Implement effective communication systems, such as two-way radios, public address systems, and emergency notification systems, to facilitate communication among staff and with customers during emergencies.
- Ensure staff are trained in effective communication techniques and protocols for relaying information and instructions during emergencies.

2. Incident Reporting and Documentation:

- Develop procedures for reporting emergencies, documenting incident details, and conducting post-incident debriefings to review response actions and identify areas for improvement.
- Maintain records of emergency incidents, response actions, and communications with public safety agencies for review and analysis.