

Safety Plan Form

Name: Bryan Cornelius

Establishment: AC Hotel Savannah Historic District

Address: 601 East River Street / Savannah GA / 31401

Date: 3/4/2025

1. Identification of days and hours of operation.

- Hotel is open 24/7.
- Rooftop Restaurant (aka "Lavender") opens daily from 6:30am-11:00am (breakfast service), then reopens at 3pm till 11pm.
- Bar & dinner service starts at 3pm daily.

2. Specific measures and procedures to address crowd management, both within and outside the premises.

- We will adhere strictly to our maximum occupancy limit and use a host stand to regulate the guest flow. Security personnel will provide support during peak hours. Furniture will be arranged to allow free movement, and all emergency exits will be clearly marked and unobstructed. Staff will follow clear procedures for addressing disturbances, including notifying security and management immediately and contacting local authorities if necessary. Our audio system will be managed to ensure a comfortable ambiance that encourages conversation rather than excessive noise, reducing the likelihood of conflicts.
- The AC Hotel & Lavender are 100% smoke-free areas, however, a designated smoking area will be established away from entry points and public walkways, with clear signage and regular staff monitoring to prevent loitering and excessive noise.
- The hotel is outfitted with 46 security cameras throughout the building including at entrance/exit zones. Myself and Rick Morris (Director of Operations) will have full access to footage. Rick's contact info is rick.morris@northpointhospitality.com and 912-547-1631. Bryan Cornelius' contact info is bryan.cornelius@northpointhospitality.com and 912-224-6146.
- Patrons will not have to pay a cover charge. Lavender will close for a few hours (per times listed above). We will offer live entertainment (acoustic-style music) during peak hours (weekend evenings, holidays, etc.) Because the food menu will remain available up until closing time, we will not be enforcing a 21+ time period.

- To control capacity management, we will adhere to the Fire Marshal's max occupant load (150). Clear signage displaying maximum occupancy will be visible at entry of Lavender. During peak hours, we will use a reservation or guest lists system to regulate capacity. As an additional measure, during these times, on-site security will periodically use a manual clicker to perform a head count of Lavender ensuring that at no point does this area exceed its max occupancy load.

- The AC Hotel has 170 guestrooms. There are 2 sets of public area restrooms – one located on first floor and the other set located at Lavender. Both will be regularly monitored and maintained with heavy emphasis during peak traffic times.

- The onsite security cameras store footage for 14 days.

3. Identification of any parking areas either owned or controlled by the licensee.

- The AC Hotel does not own the parking garage that is located at 620 East River Street (closest public parking to the AC Hotel and Lavender). This parking garage is open to the public for paid parking.

- North Point Hospitality owns the parking garage at 620 East River Street. The parking garage is managed by Parking Management Company (PMC). Guests of the hotel will have their vehicles parked in that garage unless they choose to park elsewhere. Same for "outside" patrons of Lavender. They have the option of paying to self-park in the garage or parking elsewhere.

4. Means of controlling access to the premises and parking areas.

- The AC Hotel and Lavender will have clearly designated entry and exit points, monitored by staff and/or security personnel. Strategically placed security cameras monitor all access points and common areas, allowing management to review footage if any incidents occur. The offsite parking garage is equipped with dozens of cameras that will monitor parking areas to deter trespassing and vandalism. Hotel security or designated personnel will conduct periodic patrols.

- Lavender is only accessible from inside the hotel. Guests/patrons can not access Lavender without entering the building and taking one of our elevators/stairwells up to the 8th floor.

- Lavender is an open-to-the-public restaurant and bar. Guests staying at the hotel as well as outside patrons will have the option of visiting Lavender.

5. Security Staffing.

- The AC Hotel will have at least 1 GoJoe Patrol Officer on shift nightly from 9pm-5am. During this time, they are required to patrol most public space areas on a regular basis with added

attention to areas that are deemed to be hotspots (i.e., rooftop area, parking garage, etc.) Each morning, management receives a report detailing any incidents that may have occurred the previous night including photos of each checkpoint throughout their shift. The security officer(s) are never armed. Contact for GOJoe Patrol is CEO, Jamey Jameson. His contact info is jamey@gojoepatrol.com and at 949-350-4358.

6. Specific measures and procedures to combat underage consumption of alcoholic beverages.

- Any employee that serves or sell alcoholic beverages are required to have a City of Savannah “Server Training Permit Card” (bar card).
- All servers, bartenders, and managers will be trained and certified in responsible alcohol service, including how to spot fake IDs and handle situations involving underage individuals attempting to purchase alcohol. Only government-issued IDs (driver’s licenses, passports, or military IDs) will be accepted.
- Ongoing training will reinforce compliance with local & state alcohol laws and company policies. Servers and security personnel will monitor tables and bar area to ensure alcohol is not being shared with underage guests. If underage individuals are found in possession of alcohol, it will be immediately confiscated, and appropriate action will be taken, including removal from the premises if necessary. Staff will be instructed to immediately report any suspected violations to management and/or security. If an underage individual is caught attempting to purchase alcohol with a fake ID, law enforcement may be notified.
- Bartenders, servers, front desk staff or any other employee that is permitted to serve/sell alcohol (has City of Savannah “Bar Card”) must request a government-issued photo ID for anyone who is wanting to purchase alcohol.
- Check the ID’s expiration date – expired IDs are not valid.
- Look for security features such as holograms and UV markings.
- Ensure ID has not been tampered with (no peeling, visible alterations, or mismatched information).
- Verify the person presenting the ID matches the photo.
- Check the date of birth to confirm the guest/patron is of legal age – 21+ (mental math).
- If there’s suspicion of altered or tampering, ask follow-up questions (i.e., What is your DOB? What is your home address?, etc.) Observe the person’s response and body language.
- If the ID is fake, altered, expired, or does not belong to guest/patron, politely refuse service.
- Inform the guest of the legal requirement and avoid confrontation.
- If the above two steps occur, notify management who may then contact local law enforcement.

7. Specific measures and procedures to combat the risk of fire.

- Lavender (and entire hotel) will comply with all local fire codes and regulations. Fire safety inspections will be conducted regularly by both internal management and local fire authorities to ensure compliance with the City as well as Marriott International.

- A state-of-the-art fire suppression system, including sprinklers, smoke detectors, and fire alarms are installed throughout the premises. The kitchen will be equipped with an automatic hood suppression system to quickly extinguish grease fires.
- All electrical, cooking, and heating equipment will be routinely inspected and maintained to prevent malfunctions that could lead to fires.
- Staff will receive ongoing fire safety training on how to prevent, detect, and respond to fires. Employees will be trained in the proper use of fire extinguishers and evacuation procedures.
- Fire extinguishers are strategically placed throughout the restaurant, bar, and kitchen, with staff trained on how to use them.
- There are 6 fire extinguishers located in the restaurant/kitchen area at Lavender. 3 are located inside the public space of the restaurant, and 3 others are located in the kitchen area. Along with that, there are 25 more fire extinguishers located throughout the hotel.
- Cleaning supplies, cooking oils, and other flammable materials will be stored properly in designated fire-resistant areas away from heat sources. Open flames, such as candles or tabletop fire features, will be closely monitored and extinguished when not in use. Smoking is not allowed inside the premises, and designated outdoor smoking areas will be monitored to prevent fire hazards.

8. Discussion of matters related to managing emergencies, including fire, evacuation tactics, assignment of specific emergency management duties to personnel, coordination with public safety officers and emergency medical matters.

- All staff will receive comprehensive emergency response training, including fire, medical, and security incidents.
- Quarterly emergency drills will be conducted to ensure employees are familiar with evacuation routes and procedures.
- Clearly marked evacuation routes and assembly points will be posted throughout the establishment.
- Staff will be trained to calmly guide guests to the nearest exits and direct them to designated safe zones outside the building.
- Elevators will not be used during emergencies, and stairwells will be the primary evacuation route.
- Employees will be trained to identify and assist individuals with mobility issues or other special needs during evacuation.

Management Team:

- Lead the evacuation process, ensure all guests exit safely, and coordinate with emergency responders. Conduct a final check of restrooms, storage areas and other hidden space to ensure no one is left behind.

Front of House Team:

- Guide guests to exits and keep pathways clear. Ensure no one crowds stairwells or blocks exits during evacuation.

Bartenders & Servers:

- Assist with guest evacuation and ensure no one remains at tables or bars.

- In the event of a fire, medical emergency, or security threat, 911 will be called immediately by a designated manager or staff member. Emergency responders will be met at the entrance by a manager to quickly provide critical information. The establishment will maintain open communication with local police, fire departments, and EMS to ensure quick response times. If needed, management team will assist police or EMS with witness statements, security footage, or other relevant information.

9. Where applicable, discussion of measures the licensee will undertake to visibly distinguish between patrons under and over the age of 21.

- The Rooftop Restaurant welcomes individuals under 21, however, strict policies are in place to prevent underage alcohol consumption. Anyone attempting to purchase an alcoholic beverage will be required to show us their ID. No matter how old they appear, we will ID that individual. Only government-issued IDs (driver's license, passport, or military ID) will be accepted.

- Any employee that serves or sell alcoholic beverages are required to have a City of Savannah "Server Training Permit Card" (bar card).

- Management and security will patrol tables and seating areas to prevent of-age guests from providing alcohol to underage individuals.

- If a guest without proper age verification attempts to purchase alcohol, they will be denied service.

- If a guest is caught providing alcohol to someone under 21, both individuals may be removed from the premises.

- In cases of fake or altered IDs, law enforcement will be notified immediately.