

1. Identification of the days and hours of operation.

- What days of the week are your business open for?

We are open 7 days a week.

- For each day what time is your business open?

Sunday–Thursday: 11:00 AM – 9:00 PM

Friday–Saturday: 11:00 AM – 10:00 PM

2. Specific measures and procedures to address crowd management, both within and outside the premises.

- How do you make sure crowds inside your establishment remain orderly?

My staff and I monitor patrons closely to ensure they behave appropriately. If a guest becomes disruptive, we politely remind them to be respectful of other patrons. If the behavior continues, they will be asked to leave. We also monitor alcohol consumption to prevent problems.

- How do you ensure crowds outside (i.e. lines, smokers, etc.) your establishment remain orderly?

We do not have outside seating, but our exterior is monitored by security cameras.

- Do you have any “No Loitering” signs? If so, how many do you have and where are they?

Yes. We have two “No Loitering” signs located by the entrance.

- Do you have any cameras? If so, how many do you have and where are they? Who has access to the footage? What are their names and contact details?

Yes. We have 6 cameras inside and 2 outside. The owner, Marco A. Hernandez, has access to the footage. Contact: (912) 441-1821.

- Do you have a cover charge? Is it all day or at certain times or days?

No, we do not have a cover charge.

- Do you have a transitional period where you operate differently? (Cover charge at the door starts, menu changes or kitchen closes, live entertainment starts, door person stops letting in under 21)

No, our operations remain consistent throughout the day.

3. Identification of any parking areas either owned or controlled by the licensee.

- Where do your patrons park when they’re at your establishment?

Our parking lot is shared with other businesses in the plaza. It is public parking without designated spaces for specific businesses.

4. Means of controlling access to the premises and parking areas.

- How does your establishment control who comes in and out of the premises?

Entry and exit are monitored through 6 indoor cameras and 2 outdoor cameras.

- How does your establishment control who uses the parking area?

We do not own the parking lot, so control over parking is limited. However, we welcome respectful and well-behaved guests.

- Examples would be any camera, security guards, signs, gates, etc.

Security cameras — 6 inside and 2 outside — monitor activity.

5. Security Staffing.

- Do you use security guards? If so, how many? How often do you use them? Are they trained in-house or are they hired through a third-party company? Do you employ off-duty Savannah Police Department officers? If so, how many and how often? For both, list the days of the week and times they will be working.

We do not employ security guards or off-duty officers.

6. Specific measures and procedures to combat underage consumption of alcoholic beverages.

- What does the establishment do to ensure that individuals under the age of 21 are not allowed to buy or consume alcohol? Be as specific as possible.

All patrons ordering alcohol must present valid identification. Servers are trained to verify birthdates to ensure the individual is at least 21 years old before serving alcohol.

7. Specific measures and procedures to combat the risk of fire.

- What is being done at your location to help ensure there are no accidental fires?

We have smoke detectors, carbon monoxide detectors, and fire extinguishers. Staff are trained in fire safety and prevention procedures.

8. Discussion of matters related to managing emergencies, including fire, evacuation tactics, assignment of specific emergency management duties to personnel, coordination with public safety officers and emergency medical matters.

- In the event of an emergency how are your staff trained to evacuate?

Staff are instructed to guide patrons to the nearest safe exit away from danger.

- Do certain employees have certain duties during emergencies?

No. All staff are expected to assist with evacuation as trained, leaving other duties aside.

- How does your establishment contact and work with police and EMS during an emergency?

Staff are trained and prepared to contact emergency services immediately if needed.

9. Where applicable, discussion of measures the licensee will undertake to visibly distinguish between patrons under and over the age of 21.

- Does your establishment allow individuals under 21 years of age to enter? If so, how does your establishment identify and distinguish those 21 years of age and older from those 20 years of age and under? Be specific about your measures taken.

Yes. Individuals under 21 are allowed to enter. Patrons who wish to purchase alcohol must present valid identification, and only those verified to be 21 or older are served alcoholic beverages.