



Thursday, August 17<sup>th</sup>, 2023  
Savannah Harbor Cruises LLC d/b/a Savannah Harbor Cruises  
The passenger vessel "River Explorer" moored at  
River Street Landing  
502 East River Street  
Savannah GA, 31401

**Description Of Our Business**

Savannah Harbor Cruises LLC operates the passenger vessel "River Explorer" from leased docks located at 502 East River Street. We offer tours upriver to see the port of the Savannah as well as tours down river towards Tybee Island to see the dolphins. We also offer private events for business groups and weddings. Our primary business is family entertainment. We take families on tours to explore the port and see dolphins.

**Identification of days and hours of operation.**

Our days and hours of operation vary with the season. In general, we offer our Port Tours in the morning from 10:00 AM to Noon followed by two-hour dolphin tours and ending the day with a two-hour Sunset Cruise. In the summertime, when the days are longer, the Sunset Cruise returns at 9:00 PM. In the wintertime when the days are at their shortest, the Sunset cruise returns at 6:00 PM. We intend to operate daily from April through October tapering off to three days a week in the winter months. Our 2023 cruise schedule for each month is attached for reference.

**Specific Measures and procedures to address crowd management both inside and outside the premise.**

Our business is marketed and advertised towards families and folks wanting to learn more about Savannah's history or see the dolphin and business groups staying in the city interested in the same. For all our cruises we instruct our passengers that boarding begins thirty minutes prior to departure. We station a crew member at the pierhead gate to facilitate the orderly flow of passengers from River Street to the dock to board the vessel. Prior to departure our Captains provide passengers with instructions and rules regarding conduct, personal safety, vessel safety, and emergency procedures. During our cruises both the Captain and the deckhands are present on deck with the passengers, ensuring that everyone is acting in safe and appropriate manner at all times.

**Identification of any parking areas owned or controlled by the establishment.**



Savannah Harbor Cruises LLC does not own or control any parking facilities. Our passengers can park in the pay parking lot at the top of our dock, pay lots along River Street or any other place in which public parking is available.

**Means Of Controlling Access to the premises and parking area.**

As an operator of a United States Coast Guard Inspected Passenger Vessel, we are required to operate the vessel in a specific manner. That includes controlling and assisting with safe access to the vessel. We have a crew member at the pierhead who checks to be sure each passenger has a boarding pass for that particular trip that is departing. Passengers without boarding passes are not permitted down to the dock or on board the vessel. The Captain is stationed at the gangway of the vessel and assists the passengers as they come aboard the vessel. At the end of the day or on days when the vessel is not in use the gangways are closed and locked. Onboard the concession area, storage lockers, and bathrooms are locked. The vessel itself is also chained to the dock when there is no crew aboard.

**Security Staffing**

We employ no security guards. The vessel crew serve as security while passengers are onboard or have access to the vessel.

**Measures used to combat underage consumption of alcoholic beverages.**

All our crew members receive and are required to have TIPS training which is paid for by our company. We require all our crew to check the identification of all customers consuming alcoholic beverages. We post the current year of birth that would allow for the consumption of alcoholic beverages near our POS stations for our crew to refer to. Our employees can recognize the month and day.

**Measures used to distinguish between patrons who are over and under the age of 21, where applicable.**

During the ticketing and boarding process, we do not distinguish between passengers who are over or under twenty years of age. Our cruises are geared towards families and couples who want to learn about the history of the port and see dolphins. We do not promote a party type of atmosphere. We do, however, ask for identification from anyone wishing to consume alcoholic beverages.

**Measures and procedures used to combat risk of fire,**

The passenger vessel River Explorer is a USCG Inspected Passenger Vessel. As such its method and manner of construction, materials used, and operation are regulated by the USCG. Part of that regulation and inspection process includes requirements for structural fire protection, installation of wiring and electrical components, placement, and number of fire extinguishers, etc. The vessel is inspected annually by the United States Coast Guard to ensure compliance with these regulations.



**Discuss matters related to managing emergencies, such as, fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety.**

As operators of USCG Inspected Passenger Vessels our crews are required to maintain a minimum level of regular emergency training. We conduct monthly Man Overboard, Fire, Anchoring, and Damage Control Training. During these drills the crew members simulate dealing with a variety of emergency situations. Also, all our crew members are First Aid CPR certified. The vessel is equipped with a VHF radio which allows for immediate contact with the United States Coast Guard in the event of an emergency. The Captain also has a mobile which he can use to call local emergency services. The crew is trained to work with first responders during an emergency response. We do simulate both emergency calls to the USCG via VHF radio and to local 911 via cell phone during our monthly drills.

Sincerely,

Captain Keith Walston  
(843) 683-8168



## 2023 Operational Schedule – Savannah Harbor Cruises LLC.

<b>July 2023</b>	<b>Wed - Sun</b>
Port Tour	10:00
Dolphin Eco Tour	1:00
Dolphin Eco Tour	4:00
Sunset Tour	6:30
<b>August 2023</b>	<b>Wed - Sun</b>
Port Tour	10:00
Dolphin Eco Tour	1:00
Dolphin Eco Tour	4:00
Sunset Tour	6:30
<b>September 1st - September 16th, 2023</b>	<b>Wed - Sun</b>
Port Tour	10:00
Dolphin Eco Tour	1:00
Dolphin Eco Tour	4:00
Sunset Tour	6:00
<b>September 17th - October 2nd, 2023</b>	<b>Wed - Sun</b>
Port Tour	10:00
Dolphin Eco Tour	1:00
Sunset Tour	5:30
<b>October 3rd - November 4th, 2023</b>	<b>Wed - Sun</b>
Port Tour	10:00
Dolphin Eco Tour	1:00
Sunset Tour	5:00
<b>November 5th - December 31st, 2023</b>	<b>Wed - Sun</b>
Port Tour	10:00
Dolphin Eco Tour	1:00
Sunset Tour	3:30

Sincerely,

Captain Keith Walston  
(843) 683-8168