

02 OCT 2023

Alexander J Bender, Owner, The Hawthorn Minibar and Lounge
524 MLK Blvd. Savannah, GA 31401

1) Identification of days and hours of operation: What days of the week is your business open? For each day what time is your business open?

Monday through Saturday, 3:30pm-11:30pm, Closed Sunday

2) Specific measures and procedures to address crowd management both inside and outside the premise: How do you make sure crowds inside your establishment remain orderly? How do you ensure crowds outside (i.e. lines, smokers, etc.) your establishment remain orderly?

The Hawthorn will be promoted as a high-end and upscale cocktail lounge. We will determine the capacity limitations of The Hawthorn and enforce a maximum capacity for the establishment based on fire safety regulations and the size of space. We will also implement a strict ID verification process to ensure that all patrons meet the legal drinking age requirement.

We will ensure that the entrance is not blocked and that there's a clear path in and out of the bar and that all exits are clearly marked and well-lit. The Hawthorn will conduct regular staff training on emergency procedures and train all bartenders to handle intoxicated patrons responsibly and to cut off service when necessary.

Smoking will not be permitted within 10 ft of doors.

Seating and standing areas will be arranged to facilitate smooth crowd flow.

We will enforce a no-loitering policy to prevent disturbances outside the bar and manage noise levels outside the bar to prevent disturbances to neighbors and nearby businesses.

We will announce closing time well in advance and ensure that patrons leave the area peacefully and encourage the use of designated drivers, public transportation, pedicaps, taxi services and walking.

a. Do you have no loitering signs, if so how many, where? **No, signs have not been posted and are not anticipated.**

b. Do you have cameras? If so how many? Inside / outside or both? **Yes. Three Cameras inside, one in the front southern corner and one in the opposite corner of the back. One camera with 360 degree view overhead center, two cameras out front and two outside the back of the bar. A panic button will also be installed behind the bar.**

3) Identification of any parking areas owned or controlled by establishment: Where do your customers/patrons park when they're at your establishment? **The Hawthorn will lease parking spaces on the corner lot on MLK Blvd and Gaston.**

4) Means of controlling access to the premises and parking area: How does your establishment control who comes in and out of your establishment? How do you control who uses your parking

areas? **The parking lot is posted with signs designating its use and is also monitored by the business from whom The Hawthorn leases the spaces. Access to The Hawthorn will be controlled by staff. Access is only through the front door.**

5) Security Staffing: Do you use Security Guards? If so, how many? How often do you use them? Where they trained "in house" or by a company? If they were trained by a company, provide the name(s). Do you employ Off-Duty SPD officers? If so, how many and how often? **Security is not anticipated at this time but may be employed on weekends.**

6) Measures used to combat underage consumption of alcoholic beverages: What do you/your employees do to ensure that individuals under that age of 21 are not allowed to buy/consume alcohol at your establishment?

Pick one and EXPLAIN it.

a. Clearly state how you card customers. Do you have servers calculate the age by doing the math in their head? OR

b. Do you have a scanner where you scan the ID and it tells the employee how the subject is? OR

c. Do you enter the date of birth in a point of sale and it tells the employee the age of the Customer? **All Customers must be ID'd and verification entered into the POS system prior to any sale of alcohol. A date will be posted and updated daily showing the date that a person must have been born on or after in order to enter The Hawthorn.**

7) Measures used to distinguish between patrons who are over and under the age of 21, where applicable: Does your establishment allow individuals under 21 to enter? If so, how do you identify people who are 21 and over from those who are under 21 years of age?

a. Clearly indicate if you have wrist bands/hand stamps or card subjects every time they order a beverage. Is there another type of measure taken to prevent underage sales? **The Hawthorn will be a 21 and up establishment and will deny entry to anyone under the age of 21. ID's of all patrons will be checked**

8) Measures and procedures to combat the risk of fire: What is being done at your location to help ensure there are no accidental fires? **Proper safety measure such as safe storage of any flammable items will be implemented.**

9) Discuss matters related to managing emergencies, such as fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety: In the event of an emergency how is your staff trained to evacuate patron? Do certain employees have certain duties during emergencies? How does your establishment contact/ work with police and EMS during an emergency? **The Hawthorn will prioritize safety by complying with regulations, conducting drills, and designating assembly points. Employees will have assigned roles and contact lists in case of an emergency. A protocol will be implemented to contact Police, EMS and first responders when needed. Staff will be trained on an evacuation plan and clear communication channels established.**