Security Plan

Johnathan Lee FD Supermarket 1215 Price St 09/04/24

- 1. We are open everyday, even on holidays. Though for holidays or events we may close early, but that all depends on the Owner/Manager
 - a. Our store hours are:

 Mon - Fridays: 9:30 AM - 8:00 PM Saturdays: 12:00 PM - 8:00 PM Sundays: 9:30 AM - 6:00 PM

- 2. We usually keep an eye on anyone who enters; those being either the owner/manager or staff. Usually to see if said person is in need of help to find a particular item, or to inform them of the back section of the store where most of the Asian products reside.
 - a. If there is any sign of unorderly conduct, the owner/manager or staff will tell the crowd to leave the store. If there is no compliance, we will call upon the Police to get involved.
 - b. We have 1 "No Loitering" sign placed on the door of our establishment
 - c. We do have cameras within the facility to monitor anyone not only within, but outside as well. We have 24 cameras installed. 12 of which are monitoring inside the facility, while the other installed cameras survey outside the property.
 - Those that have access to the cameras are any staff for we have a TV monitor hanging on a wall so anyone can see.
 - ii. The Owner: Johnathan Lee has access to an app that displays the cameras installed

1. Address: 10014 White Bluff Rd Apt# 206

2. Cell #: 912-313-8587

iii. Manager: Jing Lee also has the app an access to the cameras

1. Address: 106 Lyman Hall

2. Cell #: 912-247-9896

- d. To ensure the crowd outside to remain orderly, we use the cameras to check on the outside to ensure no unrest occurs. If things start to become unorderly, the owner/manager or staff will come out and call the Police.
- e. We do not have a cover charge, and we do not really have a transitional period where we will change how we operate. The only thing that changes may be the hours, but that is usually during the holidays.

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3. Our parking areas are the spots on the property itself, and on the side street (Henry St).

- 4. We do not really have any means of controlling who comes in, or who leaves the parking areas. We can monitor them with the use of the cameras installed. If we are busy and the parking lot has become chaotic with people trying to leave or are in need of assistance with backing out of a spot; then either the owner/manager or staff may come out and help direct traffic within the lot.
- 5. We do not have any security staff, or have we employed any third-party company to act as security. We have not employed any off duty officers either.
- 6. For any customer wanting to buy any sort of alcohol or tobacco based products, everyone from the owner/manager and staff working behind the counters will ask the customer for their ID. Due to us being an Asian market, we do have overseas students attending SCAD, so the majority of the time those students do not have a state license; but they do have on them their Passport. So we use their passports to identify their ages. We do have a sign posted above the counters that has garnered some laughs with how it is written regarding the customers showing their ID in order to purchase said tobacco/alcohol products. We also have a D.O.B (Date of Birth) calendar behind the counter which tells the correct year to sell any alcohol/tobacco based products to customers.
- 7. To ensure there are no accidental fires, every night before we close we turn off any outlets to ensure no sparks could occur. We check to see if all appliances are turned off. We also have 2 fire extinguishers within the facility; one is within the main office of the building, and the other is located within the back of the building.
- 8. In the event of an emergency evacuation, staff are to escape from the building through the front doors, or through the back door if they are stationed in the back. As the Owner, I will double check to see if all staff have evacuated, by ensuring myself to be the last to leave the facility. We are capable of contacting the Police and EMS by using our phones, or personal cells; or by hitting the panic button located below the front counter. The panic button was installed years ago by ADT.
- 9. Our establishment is open to anyone of age since we are a market. Our tobacco based products are located behind the counter, so anyone trying to purchase them must go through any staff working behind the counters. Our Alcohol related products are placed next to the front counters as well as the alcohol cooler being close to said front counter. That way we can keep an eye on who opens the cooler to buy any alcohol related products. Once up to the counter, staff will ask the customer to provide them their ID to