

SAFETY PLAN

Crosspoint Market LLC

Establishment Address: 401 E Montgomery XRD, Savannah GA 31406

Applicant/Owner Name: Saurabh Patel

Date: 05/11/2026

Crosspoint Market LLC is a gas station and convenience store. The establishment sells retail convenience items, fuel, food and beverages, and packaged beer and wine. Beer and wine are sold only in sealed containers for off-premises consumption. No alcohol consumption is permitted inside the store, at the fuel pumps, in the parking lot, or anywhere on the premises.

1. Identification of the Days and Hours of Operation

Crosspoint Market LLC is open seven days per week.

The hours of operation are:

Monday through Sunday: 6:00 AM to 11:00 PM.

Beer and wine sales will only occur during legally permitted hours and in compliance with all City of Savannah and State of Georgia alcohol laws. Management and employees will not sell beer or wine outside of legally permitted alcohol sale hours.

2. Specific Measures and Procedures to Address Crowd Management, Both Within and Outside the Premises

Crosspoint Market LLC is not a bar, nightclub, lounge, or entertainment venue. The business is a gas station and convenience store with normal retail customer traffic.

Employees are trained to monitor customer activity inside the store and outside on the property. Customers are not permitted to block entrances, exits, aisles, fuel pump areas, parking spaces, or customer walkways. Employees will address disruptive behavior, disorderly conduct, loitering, loud arguments, suspicious activity, or unsafe activity immediately.

The establishment has **15 security cameras**. The cameras monitor the interior and exterior of the property, including the checkout/register area, customer entrance and exit areas, beer and wine sales/display areas, fuel pump areas, front parking spaces, side parking spaces, and exterior areas of the building.

Security camera footage is accessible only by authorized ownership and management. The persons authorized to access camera footage are:

- **Name:** Saurabh Patel
Title: Owner
Email: crosspointmarketllc@gmail.com

Camera footage will be made available to the Savannah Police Department upon lawful request.

Crosspoint Market LLC has **no cover charge**. The establishment does **not** host events, live entertainment, DJs, parties, or promotional nightlife activities. There is **no transitional operating period** where the business changes into a bar, lounge, or entertainment operation. The store operates as a gas station and convenience store at all times.

No alcohol may be consumed on site. If any person attempts to consume alcohol on the premises, employees will instruct the person to leave the property. If the person refuses or causes a disturbance, law enforcement will be contacted.

"No Loitering" signs will be posted at the following locations:

- Front entrance area
- Front parking area

Non-customers or individuals loitering on the property will be asked to leave. If an individual refuses to leave or creates a safety concern, employees will contact law enforcement.

3. Identification of Any Parking Areas Either Owned or Controlled by the Licensee

Customers park in the designated parking areas located on the property. These include parking spaces near the fuel pumps, front parking spaces near the convenience store entrance, and side parking spaces located along the property.

Parking is intended only for customers actively using the gas station, convenience store, or fuel pumps. Overnight parking, loitering, and unauthorized use of the parking areas are not permitted.

4. Means of Controlling Access to the Premises and Parking Areas

Crosspoint Market LLC controls access to the premises and parking areas through employee monitoring, surveillance cameras, lighting, and posted signage.

The store entrance is monitored by employees during business hours. The fuel pump areas, front parking spaces, side parking spaces, and exterior areas are monitored through the establishment's 15-camera surveillance system.

Employees observe customer activity inside and outside the store. Any individual who is loitering, trespassing, blocking access, harassing customers, creating a disturbance, attempting to consume alcohol on the premises, or engaging in suspicious activity will be asked to leave. If the person refuses to leave or presents a safety concern, employees will contact the Savannah Police Department.

The parking areas are for customer use only. Customers using the fuel pumps, store, or other lawful business services may use the parking areas while conducting business.

5. Security Staffing

Crosspoint Market LLC does **not** use security guards on a regular basis. Crosspoint Market LLC does **not** employ off-duty Savannah Police Department officers on a regular basis.

Store employees and management monitor the premises during operating hours. Employees are instructed to observe the inside of the store, checkout area, beer and wine display/sales areas, entrance and exit areas, parking spaces, and fuel pump areas.

Employees are trained not to physically intervene in dangerous situations. If there is a threat, fight, theft, trespassing issue, disorderly conduct, intoxicated person, suspicious activity, or any other safety concern, employees will contact the Savannah Police Department or call 911 when appropriate.

Management may hire security personnel in the future if business conditions or public safety concerns require additional staffing.

6. Specific Measures and Procedures to Combat Underage Consumption of Alcoholic Beverages

Crosspoint Market LLC has a strict zero-tolerance policy for underage alcohol sales and underage alcohol consumption.

Beer and wine are sold only to customers who are **21 years of age or older** and who provide valid government-issued photo identification when required. Employees are trained to check identification carefully before completing any beer or wine sale.

Employees will request valid government-issued photo identification from any customer who appears to be under the age of 40. Acceptable identification includes a valid driver's license, state identification card, military identification, passport, or other legally acceptable government-issued photo ID.

Crosspoint Market LLC's point-of-sale system provides an age-verification prompt before restricted items, including alcohol and tobacco, can be completed in the transaction. When beer, wine, or tobacco is scanned, the POS system asks the employee to confirm the customer's age before completing the sale. Employees are required to verify the customer's valid government-issued photo identification before confirming the age prompt and finalizing the transaction.

Employees are trained to review the following before completing an alcohol sale:

- The customer's date of birth
- The customer's photograph
- The expiration date of the identification
- Whether the ID appears altered, fake, damaged, unreadable, or suspicious
- Whether the person presenting the ID matches the photograph and description
- Whether the customer appears intoxicated or impaired

If a customer does not provide valid identification, the sale will be refused. If the ID is expired, altered, unreadable, suspicious, or does not appear to belong to the customer, the sale will be refused. If an employee is uncertain whether the customer is 21 or older, the employee will refuse the sale.

Crosspoint Market LLC will not allow employees to complete alcohol sales based only on verbal confirmation of age. A customer stating that he or she is 21 or older is not sufficient. Valid identification must be reviewed when required, and the employee must confirm age verification through the POS system before completing the sale.

Employees are also trained to watch for attempted third-party purchases. If an adult appears to be purchasing beer or wine for an underage person, the sale will be refused. Employees will also refuse alcohol sales to visibly intoxicated individuals.

Beer and wine are sold only in sealed containers for off-premises consumption. No customer, regardless of age, is allowed to consume beer or wine inside the store, at the fuel pumps, in the parking lot, or anywhere on the property.

Management will regularly remind employees of the alcohol sale policy and will take corrective action if any employee violates the policy. The business is committed to full compliance with all alcohol laws and to preventing underage alcohol sales and consumption.

7. Specific Measures and Procedures to Combat the Risk of Fire

Crosspoint Market LLC takes fire prevention seriously because the business operates as both a convenience store and gas station.

Fire extinguishers are maintained **inside the convenience store and in any other locations required by applicable fire safety codes or the Savannah Fire Marshal's Office**. Fire extinguishers will be kept visible, accessible, and inspected as required.

The fuel pump area is monitored by employees and security cameras. "No Smoking" signs are posted or will be posted near the fuel pump area. Customers are not permitted to smoke, use open flames, or engage in unsafe activity near the fuel pumps.

Employees are trained to monitor for fire hazards, fuel spills, smoke, electrical issues, blocked exits, or other unsafe conditions. Employees are also trained to keep exits, aisles, walkways, and emergency access points clear.

The store has emergency procedures for fuel-related incidents. In the event of a fire, smoke condition, fuel spill, fuel leak, or other serious hazard, the employee or manager on duty will call 911 immediately. If the emergency involves the fuel pump area and it is safe to do so, the manager or employee on duty will activate the emergency fuel shutoff.

Employees will direct customers away from the danger area and will not attempt to fight any fire that is unsafe or beyond their training. Crosspoint Market LLC will cooperate with Savannah Fire, Savannah Police, EMS, and the Savannah Fire Marshal's Office during any emergency or inspection.

Crosspoint Market LLC will comply with all applicable fire safety codes, inspection requirements, and emergency equipment requirements.

8. Emergency Management Procedures

In the event of an emergency, Crosspoint Market LLC employees are trained to prioritize the safety of customers, employees, and emergency responders.

If there is a fire, medical emergency, violent incident, serious disturbance, fuel spill, robbery, threat, or other emergency, the employee or manager on duty will call 911 immediately.

Emergency duties are assigned as follows:

- The cashier or manager on duty will call 911.
- The manager or senior employee on duty will direct customers away from danger.
- Employees will assist customers in exiting the store when evacuation is necessary.
- The manager or senior employee on duty will activate the emergency fuel shutoff if the emergency involves the fuel pump area and it is safe to do so.
- The manager or senior employee on duty will meet police, fire, or EMS personnel and provide information about the emergency.
- Employees will not physically intervene in violent or dangerous situations and will instead contact law enforcement.

Employees are instructed to keep entrances, exits, aisles, parking areas, and access points clear so police, fire, and EMS personnel can respond quickly.

9. Measures to Visibly Distinguish Between Patrons Under and Over the Age of 21

Crosspoint Market LLC is a gas station and convenience store open to the general public. Individuals under 21 years of age may enter the store to purchase non-alcohol items.

Because the establishment is not a bar, lounge, nightclub, or on-premises alcohol consumption business, wristbands or hand stamps are not used. Alcohol eligibility is determined at the point of sale before any beer or wine transaction is completed.

Employees verify age by checking valid government-issued photo identification before completing alcohol sales when required. Customers under 21 are not permitted to purchase beer or wine. No alcohol consumption is allowed on the premises by any customer.

Crosspoint Market LLC also utilizes an ID scanner to assist employees in verifying identification presented for alcohol purchases. In addition to the ID scanner, employees are trained to manually verify dates of birth and perform mental age calculations to confirm that customers are at least 21 years of age before completing alcohol sales. These measures help ensure compliance with alcohol laws and help prevent underage alcohol sales.