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B.NiCole's Bistro
1639 E Victory Dr
Savannah, Ga 31404
(912) 306-5322/912-335-1358
12/26/2023

B.NiCole's Bistro Security Plan

1. Days and Hours of Operation:

Sunday: 11am-7pm
Monday: Closed
Tuesday: 11am-3pm/5pm-9pm
Wednesday: 11am-3pm/5pm-9pm
Thursday: 11am-3pm/5pm-9pm
Friday: 11am-3pm/5pm-10pm
Saturday: 11am-3pm/5pm-10pm

2. How do you make sure crowds inside your establishment remain orderly?

B.NiCole's Bistro will abide by the maximum occupancy limits as established for the business by the City of Savannah and the Fire Marshal for the Savannah Fire Rescue. The number of patrons allowed into the business will be continuously monitored to ensure the capacity does not exceed the maximum occupancy limits. If needed on peak days and times of operation, management will assign a supervisory employee to track occupancy utilizing a hand tally counter to keep running count of capacity resulting from patrons entering and exiting the business.

- **How do you ensure crowds outside your establishment remain orderly?** If the business reaches maximum capacity, patrons will only be allowed to enter the business as patrons exit the business. Patrons desiring entry when the business is at maximum capacity will be marshalled in a designated queuing area outside of the business. No patron desiring entry into the business will be allowed to loiter in the parking lot.
- **a. Do you have no loitering signs?** No
- **b. Do you have cameras?** Ten (10) security cameras will monitor the exterior of the business and the parking lot. The security cameras will monitor the interior of the business including entry and exit points. The security cameras will be connected to recording equipment that will be located in the business office. The retention and custody of recordings generated from security cameras will be maintained on the premises for a minimum of (30) days. The business will cooperate with requests from law enforcement for access to such recordings for purposes of legitimate law enforcement investigations.

3. Where do your customer/patrons park when they're at your establishment? We have 36 parking spaces and if needed, we have 25 additional parking for overflow.

4. How does your establishment control who comes in and out your establishment? Patrons will enter the business at the front entrance facing East Victory Drive. The front entrance will serve as the primary means of entry and exit. The front entrance will be manned by an employee who will serve as the host and greeter when needed. Patron use of the other points of entry and exit to the business will be limited to emergency purposes only.

5. Do you use Security Guards? A minimum of 2 private security officers will provide security during all hours of operation. **Do you employ Off-Duty SPD officers?** A minimum of 1 off duty Savannah Police Department Officer will provide security Friday-Saturday 10pm if needed

6. What do you/your employees do to ensure that individuals under the age of 21 are not allowed to buy/consume alcohol at your establishment? The business will check ID upon order of the drink.

- **Do you have servers calculate the age by doing math in their head?** All staff will be trained to examine and identify fraudulent identification.

7. Does your establishment allow individuals under 21 to enter? Yes, this is a restaurant and persons under 21 are allowed to enter.

8. What is being done at your location to help ensure there are no accidental fires? Prior to opening daily, a designated employee will walk all egress paths and exits to ensure they are open and free of obstructions. The business will ensure the regular inspection, testing and maintenance of the fire alarm, standpipe systems and all of their components. Fire extinguishers will have current tags and be of appropriate size and type. Trash and combustibles will be removed from the building on a regular basis to avoid the possibility of ignition.

9. In the event of an emergency how is your staff trained to evacuate patrons? The staff would know in case of an emergency to evacuate to the nearest exit.

- **Do certain employees have certain duties during emergencies?** All employees will be trained to utilize protocol procedures in case of a medical/non-medical emergencies.
- **How does your establishment contact/ work with police and EMS during an emergency?** All employees should be trained to notify the Savannah Police Department, Savannah Fire Rescue and Management of an emergency situation. The police should be notified any time there is a determination that a possible threat exists. Call 911 for emergencies and crimes occurring or about to occur.