

Public Safety Plan

Viet Huong Oriental Market

7044 Hodgson Memorial Drive

Savannah, GA 31406

January 2022

- 1) **Identification of days and hours of operation:** *What days of the week is your business open? For each day what time is your business open and close?*

Monday	10:00 AM – 8:30 PM
Tuesday	10:00 AM – 8:30 PM
Wednesday	10:00 AM – 8:30 PM
Thursday	10:00 AM – 8:30 PM
Friday	10:00 AM – 8:30 PM
Saturday	10:00 AM – 8:30 PM
Sunday	11:00 AM – 7:00 PM

- 2) **Specific measures and procedures to address crowd management both inside and outside the premise:** *How do you make sure crowds inside your establishment remain orderly? How do you ensure crowds outside (i.e., lines, smokers, etc.) your establishment remain orderly?*
- a. *Do you have loitering signs? If so, how many, where?*
- b. *Do you have cameras? If so, how many, inside/outside or both?*

As required by the city Code of Ordinances, we strive to ensure the number of patrons does not exceed the maximum occupancy inside our establishment. The staff is trained to maintain awareness of the flow of customers as they enter and exit the store. We do not have loitering signs and there is generally no issue with crowding inside or outside the establishment, nor with long lines or smokers. We currently utilize eight security cameras and strategically placed mirrors inside the store.

- 3) **Identification of any parking areas owned or controlled by establishment:** *Where do your customers/patrons park when they're at your establishment?*
- Patrons utilize the public parking lot in front of this establishment. It is located in a shopping center/strip mall.
- 4) **Means of controlling access to the premises and parking area:** *How does your establishment control who comes in and out of your establishment? How do you control who uses your parking areas if it's private?*
- a. *Examples would be cameras, security guards, signs, or gates.*
- This establishment is located in a strip mall and has public parking for each unit..

- 5) **Security staffing:** *Do you use Security Guards? If so, how many? How often do you use them? Were they trained "in-house" or by a company? If they were trained by a company, provide the name(s.) Do you employ off-duty SPD officers? If so, how many and how often?*

This establishment does not utilize security guards nor do we employ off-duty police officers.

- 6) **Measures used to combat underage consumption of alcoholic beverages:** *What do you/your employees do to ensure that individuals under the age of 21 are not allowed to buy/consume alcohol at your establishment?*

- a. *Clearly state how you card customers. Do you have servers calculate the age by doing the math in their head? OR*
- b. *Do you have a scanner where you can scan the ID and it tells the employee how old the subject is? OR*
- c. *Do you enter the date of birth in a point of sale, and it tells the employee the age of the customer?*

We do not currently sell alcohol or any merchandise that requires age verification at this time. Employees will request identification of all customers purchasing alcohol and will utilize "Date Born After" signage near the points of sale. Management will support any staff who refuses to make a sale.

- 7) **Measures used to distinguish between patrons who are over and under the age of 21, where applicable:** *Does your establishment allow individuals under 21 to enter? If so, how do you identify people who are 21 and over from those who are under 21 years of age?*

- a. *Clearly indicate if you have wrist bands/hand stamps or card subjects every time they order a beverage. Is there another type of measure taken to prevent underage sales?*

This establishment is a general grocery store and does not place an age restriction on our patrons. Employees will request identification for future sales of alcohol.

- 8) **Measures and procedures to combat the risk of fire:** *What is being done at your location to help ensure there are no accidental fires?*

This establishment adheres to all OSHA guidelines and all regulations as mandated by the local and state authority on fire safety. Regular inspections are conducted to ensure all electrical equipment is operating properly and any hazardous chemicals are stored safely. We enforce that no smoking is allowed inside the establishment.

- 9) **Discuss matters related to managing emergencies, such as fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety:** *In the event of an emergency, how is your staff trained to evacuate patrons? Do certain employees have certain duties during emergencies? How does your establishment contact/work with police and EMS during an emergency?*

This establishment will call 9-1-1 in case of an emergency. All exits are clearly marked and an evacuation plan is posted by all entrances and exits. Employees are trained to ensure all patrons are escorted to the appropriate exit in an orderly fashion in the event of an emergency.