

SECURITY PLAN

- 1. Identification of days and hours of operation: What days of the week is your business open? For each day, what time is your business open?**

The Finch Lounge will be a cocktail lounge and full service restaurant and will be open on Sundays. The initial plan is to be open in the evenings Tuesday through Sunday, although the plan may change to be open for lunch as well depending on level of business. The planned hours of operation will be from 4:00 p.m. to midnight on Tuesday and Wednesday, Thursday 4:00pm to 1:00 a.m. Friday, 4:00 p.m to 2:00 a.m. Saturday and 4:00 p.m to 2:00am . Sunday 4:00 pm to midnight. And Kitchen will be closing at 9:30 pm everyday after that we will only be open for drinks and small bites food in lounge area.

- 2. Specific measures and procedures to address crowd management both inside and outside the premise: How do you make sure crowds inside your establishment remain orderly? How do you ensure crowds outside (i.e. lines, smokers, etc.) your establishment remain orderly?**

The Finch Lounge will employ doormen on Thursday through Saturday and if necessary on Tuesday and/or Wednesday. No one will be admitted who is under 21 years of age and a "Born Before Date" method will be used to verify date of birth. If the volume of customers does not support a doorman on Tuesday or Wednesday, the servers will check identification of all persons entering the premises before serving. The Finch Lounge will contract for off duty law enforcement for Friday and Saturday nights and possibly Thursday nights depending on volume of business on that night. Occupancy will be limited to the certificate of occupancy level and an orderly line will be maintained on sidewalk for persons waiting to get in, if occupancy is full. All doormen and other staff will be trained regarding crowd control and behavior of persons on the property. There will be no smoking allowed in or around the premises.

- 3. Identification of any parking areas owned or controlled by establishment: Where do your customers/patrons park when they're at your establishment?**

The Finch Lounge has no arrangements for parking due to its location in the heart of Savannah's downtown commercial business area.

- 4. Means of controlling access to the premises and parking area: How does your establishment control who comes in and out of your establishment? How do you control who uses your parking areas?**

All persons entering the premises after 9:30 pm will be asked for legal identification and NO ONE will be admitted who is not 21 years of age or older. All the server and bartender is trained to check identification before serving alcohol. At least one doorman and one Off duty law enforcement officer will be stationed at the entrance to check identification, keep count of occupancy and maintain order for those entering or waiting to enter.

- 5. Security Staff: Do you use Security Guards? If so, how many? How often do you use them? Were they trained "in house" or by a company? If they were trained by a company, provide the name(s). Do you employ Off-Duty SCMPD officers? If so, how many and how often?**

The Finch Lounge will be using off-duty City of Savannah police officers, Chatham County police officers and/or Chatham County Sheriff Department officers. It is expected that one off duty officer will be present; however, it is also contemplated that as business increases the number of off duty officers will be increased to two.

6. Measures used to combat underage consumption of alcoholic beverages: What do you/your employees do to ensure that individuals under that age of 21 are not allowed to buy/consume alcohol at your establishment?

All persons will be asked for identification prior to entry to the business premises after 9:30 pm. IF for any reason there is no doorman checking identification then all persons will be asked for identification prior to service of alcohol. No one will be allowed on the premises who is not at least 21 years of age and with proper proof of age. Additionally, all staff serving alcoholic beverages will be trained and TIPS certified.

7. Measures used to distinguish between patrons who are over and under the age of 21, where applicable: Does your establishment allow individual under 21 to enter? If so, how do you identify people who are 21 and over from those who are under 21 years of age?

NO ONE under the age of 21 will be permitted to enter after 9:30 pm. As stated above, all persons entering the premises after 9:30 will be asked for identification and no one under 21 will be admitted or served. A "Born Before Date" system will be used so that all employees checking identification will be fully informed as to the latest date of birth to insure the customer is at least 21 years of age.

8. Measures and procedures to combat the risk of fire: What is being done at your location to help ensure there are no accidental fires?

A sprinkler system is installed. There will be no smoking on the premises and no open fires permitted.

9. Discuss matters related to managing emergencies, such as fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety: In the event of an emergency how is your staff trained to evacuate patrol? Do certain employees have certain duties during emergencies? How does our establishment contact/work with police and EMS during an emergency?

Up to date smoke detectors and fire prevention system are installed, as well as an emergency fire lighting system. All emergency exits will be well marked. The building is approximately 150 years old and will be brought entirely in compliance with the life safety and building codes, including fire walls and fire doors. All staff will undergo training on how to react to emergencies, i.e. guiding people out of the building, phone numbers to call for emergency medical, police or fire services, as well as each employee will be assigned specific tasks in the event of an emergency, e.g. manning exit doors, ushering people out, making the emergency phone call and first aid training.

alcohol. See attachment #2 for our policy on this in the Employee Handbook. In addition to that, we do the following: orientation training for new employees, which consists of videos training on age-restricted sales and quizzes that must be passed in order to complete the training; in-store training by supervisors; on-going, regular training through the use of the training videos and quizzes; a policy that our team members ID every customer purchasing alcohol; a zero-tolerance policy for any team member found to make a sale in violation of this policy; and audits, both internally and by third-parties hired to mystery shop our Stores. This is a non-exhaustive list of measures that we use to train and enforce these policies. We are always looking for more ways to help achieve our goal of preventing sales to underage individuals.

a. Clearly state how you card customers. Do you have servers calculate the age by doing the math in their head?

OR

b. Do you have a scanner where you scan the ID and it tells the employee how the subject is? OR

c. Do you enter the date of birth in a point of sale and it tells the employee the age of the customer?

We require our team members to card every customer purchasing alcohol. They are required to either scan the ID presented to them or enter the date of birth shown on the license into the system. The system calculates the age of the customer. If the customer is of legal age, the point of sale system allows the transaction to continue. If the customer is under age, the point of sale system will halt the transaction with a prompt informing the team member that the customer is not of legal age. The team member is trained to then deny the sale.

- 7) **Measures used to distinguish between patrons who are over and under the age of 21, where applicable:** Does your establishment allow individuals under 21 to enter? If so, how do you identify people who are 21 and over from those who are under 21 years of age?

a. Clearly indicate if you have wrist bands/hand stamps or card subjects every time they order a beverage. Is there another type of measure taken to prevent underage sales?

People under the age of 21 are allowed in our Stores. All age restricted sales require identification. To prevent sales of alcohol to underage individuals, we employ significant and ongoing training, a zero-tolerance policy, and audits to ensure compliance, in addition to other measures used. We do not use wrist bands, but do require a license to be presented at the time of purchase.

- 8) **Measures and procedures to combat the risk of fire:** What is being done at your location to help ensure there are no accidental fires?

Our team members are trained on preventing accidental fires and on dealing with fires if they do occur in the stores. Per our Employee Handbook:

Section 8.7 FIRE PROTECTION

We all have a common interest in doing everything we can to prevent damage by fire to the building and equipment. Please observe all fire prevention rules.

There are several fire extinguishers located throughout each store. Know the location and proper use of this equipment. Do not hang a used fire extinguisher back in place. Know the location of all emergency exits and keep emergency exit walkways unobstructed at all times. In the event on an evacuation, all employees are to meet in the designated employee parking areas where the Manager will do a head count to ensure everyone is accounted for.

All employees go through fire and safety training during orientation and during training. Kitchen associates are trained on each fire extinguisher and when to use each. Fire suppressant systems are present in each kitchen and tested by Pye Barker. Emergency shut off buttons are present at the fuel pumps as well as in the store

- 9) **Discuss matters related to managing emergencies, such as fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety:** In the event of an emergency how is your staff trained to evacuate patron? Do certain employees have certain duties during emergencies? How does your establishment contact/ work with police and EMS during an emergency?

There are several fire extinguishers located throughout each store. Our team members are required to know the location and proper use of this equipment. In addition, our team members are required to know the location of all emergency exits and keep emergency exit walkways unobstructed at all times. In the event on an evacuation, all employees are to meet in the designated employee parking areas where the Manager will do a head count to ensure everyone is accounted for. For the safety of our team members and others in our Stores, the exits are clearly marked and visible from all areas accessible by the public. The layout of our stores (essentially one, large room and bathrooms) allows for ease of identifying the nearest exit.

Furthermore, our team members know to contact their supervisors and, as necessary, emergency responders to assist with situations that may arise in our Stores. In addition, Loss Prevention and Risk Management are involved during all emergency situations to obtain video footage, investigations, and partnership with all emergency responders.