

Gregory M. Parker, Inc. d/b/a Parker's
17 W. McDonough Street
Savannah, Georgia 31401

Please provide your name, establishment address and date on the security plan when submitted.

Please note that the responses and exhibits produced herein are confidential and are not to be produced to the public. They are being provided to the City of Savannah as required in order to obtain/renew local licenses, including, but not limited to, the licenses permitting the sale of beer and wine for off-premises consumption.

- 1) Identification of days and hours of operation: What days of the week is your business open? For each day what time is your business open and close? See attachment #1 for the list of stores in the City of Savannah, their addresses and their hours of operation.
- 2) **Specific measures and procedures to address crowd management both inside and outside the premise:**
 - a. How do you make sure crowds inside your establishment remain orderly?
Our team members know to call their District Managers or, if the situation necessitates it, local law enforcement for issues that occur in the Stores. In addition to that, we have policies against allowing off-duty team members, friends, relatives and others to loiter on the premises except to patronize the store as a customer. There are also limits on the areas where customers and other non-employee persons are able to access. MAG locks on the doors to prevent entry or exit should there be an issue. No smoking signs at entry door as well as at all fuel pumps. Panic buttons at POS areas as well as wearable panic button to contact 911.
 - b. How do you ensure crowds outside (i.e. lines, smokers, etc.) your establishment remain orderly?
We do not allow loitering (even by team members who are not working) and enforce a policy that prohibits people from leaving vehicles on site for long periods of time. In addition, our team members know to contact their District Managers or, if the situation necessitates it, local law enforcement to assist with situations that may arise. MAG locks on the doors to prevent entry or exit should there be an issue. No smoking signs at entry door as well as at all fuel pumps. Panic buttons at POS areas as well as wearable panic button to contact 911.
 - c. Do you have no loitering signs, if so how many, where?
 - d. Do you have cameras? If so how many? Inside/ outside or both?
Each Store has multiple cameras that capture areas both within and outside of the Store. There is a total of 30 cameras in total with 10 exterior cameras.
- 3) **Identification of any parking areas owned or controlled by establishment:** Where do your customers/patrons park when they're at your establishment?
Designated and clearly-marked parking spaces are located around our stores (mostly in front of the building or on the sides). Within those areas, handicapped parking is marked.
- 4) **Means of controlling access to the premises and parking area:** How does your establishment control who comes in and out of your establishment? How do you control who uses your parking areas if it's private parking?
 - a. **Examples would be: cameras, security guards, signs, or gates.**
MAG locks to prevent entry or exit should there be an issue.
Accessing the Stores:
The safety of our employees and customers are a major concern. Anyone uncomfortable leaving the building may ask a staff member to walk out with them or have someone watch them get to their car safely. The back door of each of our Stores is required to be locked, and may only be opened to take out the garbage or to accept deliveries where applicable. However, our team members are required to verify that the person is an approved tradesman, vendor or Parker's team member before opening the back door for someone. All other visitors ringing the doorbell or knocking should be asked to go to the front entrance.

Towing
We have signs at our Stores that warn customers that there is a limit to the amount of time a vehicle may be parked on our premises. After such time, the vehicles will be towed. We have engaged towing companies to help enforce this policy.

Section 9.38 SECURITY CAMERAS
In an effort to protect our employees, customers, and other visitors against injury, property damage, and theft, we have strategically installed video cameras throughout each of our locations. We will make reasonable efforts to ensure these cameras are properly functioning and activated. Management may monitor cameras and video recordings from time to time. Each Store has multiple cameras that record the areas inside and outside the Store. The specific number of cameras varies from Store to Store.
- 5) **Security Staffing:** Do you use Security Guards? Only on rare occasions, as needed. When such situations occur, we hire companies that specialize in security or off-duty officers through SPD.
If so, how many? How often do you use them? Where they trained "inhouse" or by a company? Trained by the company we hire or law enforcement. If they were trained by a company, provide the name(s). Do you employ Off-Duty SPD officers? If so, how many and how often? Yes, but on rare occasions.
- 6) **Measures used to combat underage consumption of alcoholic beverages:** What do you/your employees do to ensure that individuals under that age of 21 are not allowed to buy/consume alcohol at your establishment?
This is a substantial focus of ours, and, as such, we employ many tools to help combat underage individuals from purchasing

alcohol. See attachment #2 for our policy on this in the Employee Handbook. In addition to that, we do the following: orientation training for new employees, which consists of videos training on age-restricted sales and quizzes that must be passed in order to complete the training; in-store training by supervisors; on-going, regular training through the use of the training videos and quizzes; a policy that our team members ID every customer purchasing alcohol; a zero-tolerance policy for any team member found to make a sale in violation of this policy; and audits, both internally and by third-parties hired to mystery shop our Stores. This is a non-exhaustive list of measures that we use to train and enforce these policies. We are always looking for more ways to help achieve our goal of preventing sales to underage individuals.

a. Clearly state how you card customers. Do you have servers calculate the age by doing the math in their head?
OR

b. Do you have a scanner where you scan the ID and it tells the employee how the subject is? **OR**

c. Do you enter the date of birth in a point of sale and it tells the employee the age of the customer?

We require our team members to card every customer purchasing alcohol. They are required to either scan the ID presented to them or enter the date of birth shown on the license into the system. The system calculates the age of the customer. If the customer is of legal age, the point of sale system allows the transaction to continue. If the customer is under age, the point of sale system will halt the transaction with a prompt informing the team member that the customer is not of legal age. The team member is trained to then deny the sale.

- 7) **Measures used to distinguish between patrons who are over and under the age of 21, where applicable:** Does your establishment allow individuals under 21 to enter? If so, how do you identify people who are 21 and over from those who are under 21 years of age?

a. Clearly indicate if you have wrist bands/hand stamps or card subjects every time they order a beverage. Is there another type of measure taken to prevent underage sales?

People under the age of 21 are allowed in our Stores. All age restricted sales require identification. To prevent sales of alcohol to underage individuals, we employ significant and ongoing training, a zero-tolerance policy, and audits to ensure compliance, in addition to other measures used. We do not use wrist bands, but do require a license to be presented at the time of purchase.

- 8) **Measures and procedures to combat the risk of fire:** What is being done at your location to help ensure there are no accidental fires?

Our team members are trained on preventing accidental fires and on dealing with fires if they do occur in the stores. Per our Employee Handbook:

Section 8.7 FIRE PROTECTION

We all have a common interest in doing everything we can to prevent damage by fire to the building and equipment. Please observe all fire prevention rules.

There are several fire extinguishers located throughout each store. Know the location and proper use of this equipment. Do not hang a used fire extinguisher back in place. Know the location of all emergency exits and keep emergency exit walkways unobstructed at all times. In the event on an evacuation, all employees are to meet in the designated employee parking areas where the Manager will do a head count to ensure everyone is accounted for.

All employees go through fire and safety training during orientation and during training. Kitchen associates are trained on each fire extinguisher and when to use each. Fire suppressant systems are present in each kitchen and tested by Pye Barker. Emergency shut off buttons are present at the fuel pumps as well as in the store.

- 9) **Discuss matters related to managing emergencies, such as fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety: In the event of an emergency how is your staff trained to evacuate patron? Do certain employees have certain duties during emergencies? How does your establishment contact/ work with police and EMS during an emergency?**

There are several fire extinguishers located throughout each store. Our team members are required to know the location and proper use of this equipment. In addition, our team members are required to know the location of all emergency exits and keep emergency exit walkways unobstructed at all times. In the event on an evacuation, all employees are to meet in the designated employee parking areas where the Manager will do a head count to ensure everyone is accounted for. For the safety of our team members and others in our Stores, the exits are clearly marked and visible from all areas accessible by the public. The layout of our stores (essentially one, large room and bathrooms) allows for ease of identifying the nearest exit.

Furthermore, our team members know to contact their supervisors and, as necessary, emergency responders to assist with situations that may arise in our Stores. In addition, Loss Prevention and Risk Management are involved during all emergency situations to obtain video footage, investigations, and partnership with all emergency responders.