## Security Plan Sheet

River Street Entertainment LLC
D.B.A. The Nest
Mihir Patel & Ankur Patel (Co-Owners)
126 W Bay Street
Savannah, Ga 31401

1 October 2022

City of Savannah Security Plan:

1) Identification of days and hours of operation:

Hours of Operations:

 Sunday
 7:00am - 11pm

 Monday
 7:00am - 11pm

 Tuesday
 7:00am - 11pm

 Wednesday
 7:00am - 11pm

 Thursday
 7:00am - 11pm

 Friday
 7:00am - 1:00am

 Saturday
 7:00am - 1:00am

- 2) Specific measures and procedures to address crowd management both inside and outside the premise:
  - a. Do you have no loitering signs, if so how many, where?

We have 1 controlled entry and 2 exit points at all times into/out of our establishment. There you will find no smoking signs and one no loitering sign. Security Guards are on site of the establishment Thursdays, Fridays, and Saturdays (during the hours of 9:00pm until around 1:30 am) to ensure an orderly and safe customer experience during high traffic times as well as during any major event in the downtown area. We take safety very seriously at The Nest. Around 9:30pm - 10pm on those nights we are open late (Thurs-Sat), upon security showing up, We make sure our security makes rounds inside and out.

b. Do you have cameras? If so how many? Inside / outside or both?

As of now we have 8 cameras total. The Camera monitors are in the kitchen, showing both inside and outside (rooftop seating area and front entrance) of the restaurant. Managers and/or the General Manager is in a constant rotation from our

kitchen to conversing with our customers inside and outside of the restaurant, as well monitoring the hostess stand which is located at the entry point of the restaurant, to ensure order and organization of wait lines and controlling who comes in and that no customers are being harassed.

#### 3) Identification of any parking areas owned or controlled by establishment:

We Do Not have a parking area that is owned or controlled by our restaurant, it is up to the customer to find safe/secure parking spaces when coming to our establishment. The city of savannah has provided many street side parking areas and parking garages for all patrons of the downtown historic district.

#### 4) Means of controlling access to the premises and parking area:

a. Examples would be: cameras, security guards, signs, or gates.

As stated above we don't have parking areas designated to customers but, we control the rooftop access through our elevator hallway which is blocked off by a double door and only one entry which is manned by a hostess, with signs to please seat yourself, it's important that each waiter is not over leveraged and the addiquet room is between each table guest.

#### 5) Security Staffing:

3 Security Guards: 1 at the bar, 1 at the door., 9pm-1:30 am on Thursdays, Fridays, Saturdays, and any major event in the downtown historic district.

We hire a private company only. Company name is: OpenSpades, they are trained through means of their own private company:

POC Carmilla 501-478-9454

#### 6) Measures used to combat underage consumption of alcoholic beverages:

### a. <u>Clearly state how you card customers.</u> Do you have servers calculate the age by doing the math in their head?

We have a "We ID" Sign that is updated daily, it is next to the bar in the restaurant for all to see EASILY and our employees constantly reference that sign for confirmation of birthdates. Every customer is asked for ID, every employee that serves alcohol has a bar card. We keep bar cards on file and ensure those who are up for renewal soon are constantly followed up with, this ensures everyone is always up to date with laws. We remind and refresh everyone in morning meetings that it is extremely important to remain vigilant for under age minors trying to slip by.

7) Measures used to distinguish between patrons who are over and under the age of 21, where applicable:

## a. Clearly indicate if you have wristbands/hand stamps or card subjects every time they order a beverage. Is there another type of measure taken to prevent underage sales?

We do not have wristbands/hand stamps for those who are drinking.

For those drinking at a table with/near underage individuals: As we are a family friendly rooftop restaurant until 9 p.m, after someone orders an adult drink we monitor the table closely in the event there are minors at the table or near, trying to sip on alcoholic beverages purchased by those of age. As well as In the event someone tries to buy a drink for a minor or allowing the minor to drink on the drink we will IMMEDIATELY notify the authorities and ban that person from our establishment. This ensures: Not only are we NOT selling to underage individuals but also ensures patrons are not condoning to underage alcohol use, as we will not tolerate these types of behaviors.

#### 8) Measures and procedures to combat the risk of fire:

The staff (hostess, waiters, and chefs) are extremely vigilant and careful with any and all types of flames, or combustables that are used for cooking, cleaning, etc. As we are a family friendly restaurant oftentimes families come for a birthday or anniversary and would like a cake with candles, so we are very careful and monitor those situations as we do everything else at our establishment for safety. Everyone at The Nest is familiar with fire extinguisher locations and how to properly use those fire extinguishers. Ready to be used at any time, we have:

# 9) Discuss matters related to managing emergencies, such as fires, evacuation tactics, assignment of employee duties during emergencies, and coordination with public safety:

Our staff is trained to evacuate the inside of the establishment immediately, ensuring the customers are all out, assisting those with special needs. Once in a safe location calling 911. As well, staff is to make sure emergency exits are clear for the fire department, police, and/or EMT's in the front and back of the building.

The hostess and waiters will immediately begin to help patrons evacuate the building and courtyard, the manager will ensure bathrooms and kitchen are vacant and will be the last one out to ensure no one is left behind. The closest one to the alarm panel, as long as safely possible, is to activate the panic button on the alarm panel as we have 3 quick to call emergency panic speed dial buttons, one for fire, one for EMT, and one for police. This job will usually be handled by the kitchen, but it is discussed to everyone that this is to be done if possible by anyone and how to do it, as emergencies can easily cause confusion and forgetfulness so we all work together as a team in a safe orderly fashion. We will work closely with the first responders at all times to assist and and/or monitor as needed to provide safety for our patrons and city.