

Dottie's Security Plan

- 1) Dottie's will be open 7 days a week from 8am to 8pm.
- 2) There will be a manager/host on duty at all times who will monitor the flow of customers and keep the crowds orderly and control who comes in and out of establishment.
- 3) There will be a no loitering sign posted next to the back alley entrance.
- 4) Dottie's will have a security system with 4 cameras inside and two outside, one above the front entrance and one above the back entrance.
- 5) There is no parking associated with or controlled by Dottie's.
- 6) Dottie's will not be employing security guards.
- 7) Preventing Fires:
 - Smoke only where allowed.
 - Do not turn your back on hot fat, as it may burst into flames.
 - Keep equipment and hoops from grease build up because grease causes many food service fires.
 - Do not set the fryer at too high a temperature.
 - Store chemicals away from heat because many chemicals are flammable.
- 8) All managers will be trained in basic first aid.
 - Get medical attention for all injuries.
 - Control bleeding with pressure.
 - Treat physical shock quickly.
 - Move an injured person only when absolutely necessary.
 - Perform the Heimlich Maneuver on choking victims.
 - Flush burns immediately with water.
 - Keep a first aid kit checklist.
 - Managers trained to contact 911 in case of emergency

Ten Steps to Responsible Alcohol Beverage Service

Dottie's is committed to the responsible service of alcoholic beverages. In accordance to this commitment, all employees are required to follow the procedures listed below:

1. No employee will serve an alcoholic beverage to anyone under the age of 21.
2. All employees will carefully check Identification of anyone who attempts to purchase an alcoholic beverage.
 - a. Acceptable documentation is a valid state driver's license with a photo or a photo ID issued by the state.
 - b. The employee will carefully check the identification to determine its authenticity. The manager should be informed if there is any appearance of forgery or tampering.
 - c. In the absence of authentic identification, or in case of doubt, the employee will refuse service of alcoholic beverages to the customer.
3. No employee will serve an alcoholic beverage to anyone who is intoxicated.
4. No employee will serve alcoholic beverages to anyone to the point of intoxication.
5. It is the employee's responsibility to notify a manager when a customer shows signs of intoxication or is requesting alcoholic beverages above the limits of responsible beverage service.
6. Any intoxicated customer wishing to leave the establishment will be urged to use alternative transportation provided by the establishment
7. All employees are obligated to inform law enforcement authorities when intervention attempts fail.
8. No employee will drink alcoholic beverages while working.
9. It is company policy that drinks be ordered one at a time and 15 minutes in between orders.
10. All employees who serve/sell alcoholic beverages will successfully complete a state certified Seller/Server training course when beginning employment.