ARTICLE R. - TOUR SERVICE FOR HIRE

Sec. 6-1501. - Short title.

This article shall be known and may be cited as "The Tour Service Ordinance of 1978."

(Code 1977, § 6-1501)

Sec. 6-1502. - Definitions.

- (a) City. The word "city" shall mean the mayor and aldermen of the City of Savannah, Georgia, a municipal corporation, said definition to include all area within the corporate limits of the City of Savannah.
- (b) *Historic district; district.* The Savannah Historic District so designated on the official zoning map of the city.
- (c) Holding zone. Areas designated by the city for the parking of motor coaches.
- (d) *Idling.* The running of an engine of a motorized vehicle while vehicle is not in motion.
- (e) License. The right and privilege granted by the city to a tour service company for the operation of a tour guide service or business incorporating the use of one or more tour service vehicles within the corporate limits of the city.
- (f) Loading zone. A public place alongside the curb or a street or elsewhere which has been designated by the city as reserved for the loading and unloading of passengers from vehicles, including tour service vehicles.
- (g) Motor coach. For the purpose of this section, a motor coach is defined as a passenger vehicle which exceeds 34 feet in overall body length, excluding school buses and Chatham Area Transit vehicles on regularly scheduled passenger routes within the city.
- (h) Motor coach escort. A person who accompanies a motor coach walk-through under the supervision of a tour guide whose purpose is not to lead guided tours, but to assist in guiding pedestrians safely. A motor coach escort is not required to be registered with the city by a tour service company.
- (i) Motor coach walk-through. A narrated tour in the squares for passengers of a motor coach.
- (j) Prohibited streets map. A map which identifies streets on which motor coaches may not operate.
- (k) Restricted areas. Sections of the city designated by ordinance in which all tour guides and tour service companies shall not operate at certain times or under certain conditions. Restricted areas include:
 - (1) The 400 and 500 blocks of East St. Julian Street and Washington Square from 8:00 p.m. to 10:00 a.m. (November 1st through February 28th) and 9:30 p.m. to 10:00 a.m. (March 1st through October 31st); and
 - (2) South of Liberty Street and east of the western-most curb line of Lincoln Street from 12:00 a.m. to 8:00 a.m. year-round.
- (I) Street. The word "street" shall mean and include any street, alley, lane, avenue, court or public place in the city.
- (m) Tour guide. Any person who drives or operates a tour service vehicle on the streets of Savannah or who acts or offers to act as a guide for hire through any part of the city or who serves as an actor during a tour for hire. "Tour guide" as used in this article does not include any person acting or offering to act as a guide for hire, or an actor during a tour for hire, when the tour is to be conducted solely on private real property.

- (n) Tour service company. The holder of a business tax certificate issued by the city regarding operation of a tour guide service or business under the provisions of this article, whether a person, firm, partnership or corporation.
- (o) Tourism director. The individual employee or organizational unit of the city charged with the responsibility for administering and enforcing this article.
- (p) Tour service review committee. The tour service review committee shall consist of three members to include the parking services director or appointed designee, the director of special events, film and tourism or appointed designee and the metropolitan planning commission historic preservation director or appointed designee. The purpose of the committee is to make decisions and recommendations regarding the tour service industry to protect the ambiance and aesthetics of the national historic landmark district.
- (q) Tour service vehicle. A vehicle engaged in the business of carrying passengers for hire or offering to carry passengers for hire, through any part of the city when the primary purpose of riding in such vehicle is not transportation but touring and sight-seeing; including motor coaches which are operated as a part of special tours and are not operated as a part of a tour service company; excluding horse-drawn carriages, and also excluding limousines (as they are defined by the laws of the state) which are operated primarily as a transportation service vehicle and which conduct tours on a reservation basis only; provided, however, that nothing contained herein shall exempt the conduct of the tours by limousine from the provisions of this article as it pertains to the conduct of tours by tour guides. Quadricycles may operate as tour service vehicles, subject to the provisions of sections 7-1133 and 7-1134 of City of Savannah Code of Ordinances and shall only operate between the hours of 10:00 a.m. and 10:30 p.m.

Tour service vehicles operating within the city shall be standard automobile, limousine, tour bus, van or trolley-type vehicles which are compatible with and not damaging to the infrastructure and ambiance of the historic district. Such vehicles shall be no more than 13 feet in height, shall load and unload passengers only on the right-hand or curb side, shall not have double-deck passenger compartments, shall not be combination or train-type vehicles, and shall not be amphibious or boat-type vehicles except as provided in section 6-1548 below. Any tour service vehicle which exceeds 34 feet in length shall be operated in compliance with the motor coach regulatory provisions of this article.

- (r) Walking tour. A narrated tour conducted on foot by a tour guide on sidewalks in squares.
- (s) Walking tour guide. Any person who conducts a walking tour.

(Code 1977, § 6-1502; Ord. of 10-13-1994(3), § 1; Ord. of 2-15-1996, § 1; Ord. of 5-9-1996, § 1; Ord. of 7-18-1996, § 1; Ord. of 8-15-1996, § 1; Ord. of 11-5-1998, § 1; Ord. of 2-15-2007(3), § 1; Ord. of 5-17-2012(2), § 1; Ord. of 10-15-2015, § 1)

Sec. 6-1503. - Business tax certificate required.

(a) No person, firm or corporation shall operate a business involving the use of tour services, other than horse-drawn carriages and limousines which are operated primarily as transportation service vehicles and only incidentally as tour service vehicles within the city, unless a current business tax certificate for the business has first been issued by the city in accordance with the provisions of the annual revenue ordinance.

(Ord. of 10-15-2015, § 1)

Editor's note— Ord. of 10-15-2015, § 1, adopted October 15, 2015, repealed the former § 6-1503, and enacted a new § 6-1503 as set out herein. The former § 6-1503 pertained to license required and derived from Code 1977, § 6-1503.

Sec. 6-1504. - Fixed place of business required.

Each tour service company, as a condition for holding a license under the provisions of this article and the annual revenue ordinance, shall establish and maintain a fixed headquarters on private property for the operation of the company's business. The headquarters shall conform to the ordinances of the city and shall provide adequate off-street parking space for all tour service vehicles not in service on the streets. The company headquarters shall not be moved except by the approved transfer of the company's license to another location.

(Code 1977, § 6-1504)

Sec. 6-1505. - Insurance for the benefit of passengers.

Any tour service company operating one or more tour service vehicles shall give and maintain a policy of liability insurance from an insurance company authorized to do business in the State of Georgia for each vehicle in use as a tour service vehicle with minimum coverage as shall be required by state law for bodily injuries to more than one person which are sustained in the same accident and for property damage resulting from one accident. Such insurance shall inure to the benefit of any person who shall be injured or shall sustain damage to property caused by the negligence or misconduct of a tour service company, its servants or agents. Such policies of insurance shall be filed with the city and shall specifically provide that such policy shall not be canceled without notice to the city.

(Code 1977, § 6-1505; Ord. of 10-15-2015, § 1)

Sec. 6-1506. - Blanket policy.

Any company or person operating a tour service company in the city shall give a separate policy of indemnity insurance for each separate tour service vehicle for hire, except where such company or person actually owns or holds legal title to more than one tour service vehicle, in which event, such company or person may give one policy of indemnity insurance covering all the tour service vehicles actually owned. This latter provision, however, shall not apply to any group of persons separately owning tour service vehicles who may be jointly operating or doing business under a licensed tour service company name.

(Code 1977, § 6-1506)

Sec. 6-1507. - Notice when voided.

Before any policy of insurance required in this article is voided for any cause, nonpayment of premium or otherwise, notice thereof shall be given, in writing, to the city treasurer at least five days before the same shall take effect.

(Code 1977, § 6-1507)

Sec. 6-1508. - Reserved.

Editor's note— Ord. of 10-15-2015, § 1, adopted October 15, 2015, repealed § 6-1508, which pertained to permit required and derived from Code 1977, § 6-1508; Ord. of 2-15-2007(3), § 1; Ord. of 12-23-2014(1), § 1.

Sec. 6-1509. - Registration.

A tour service company shall register a tour guide with the city prior to the tour guide working as an employee or independent contractor of the tour service company. The tour service company shall provide to the city in person, by mail or on-line, on forms which may be provided by the mobility and parking services department, the name of the tour guide, and the tour service company name and contact information. It shall be voluntary for a tour service company to provide a photograph of the tour guide. Registration shall be had annually. There shall be no fee for registration.

(Ord. of 10-15-2015, § 1)

Editor's note— Ord. of 10-15-2015, § 1, adopted October 15, 2015, repealed the former § 6-1509, and enacted a new § 6-1509 as set out herein. The former § 6-1509 pertained to application and derived from Code 1977, § 6-1509.

Secs. 6-1510, 6-1511. - Reserved.

Editor's note— Ord. of 12-23-2014(1), § 1, adopted December 23, 2014, and Ord. of 10-15-2015, § 1, adopted October 15, 2015, repealed §§ 6-1510 and 6-1511, which pertained to physician's certificate required and qualifications of applicant, and derived from Code 1977, §§ 6-1510, 6-1511; Ord. of 12-23-2014(1).

Sec. 6-1512. - Identification displayed.

A tour service company shall provide a tour guide working as its employee or independent contractor an identification badge with a minimum size of three inches by two and one-half inches, which badge shall be worn by the tour guide during tours in a way to be clearly visible to the public. The badge shall contain in the upper left hand corner an identification photograph of the tour guide, which photograph shall be no smaller than one inch by one inch, and on the bottom half of the badge the tour guide's name and the name of the tour service company.

(Ord. of 10-15-2015, § 1)

Editor's note— Ord. of 10-15-2015, § 1, adopted October 15, 2015, repealed the former § 6-1512, and enacted a new § 6-1512 as set out herein. The former § 6-1512 pertained to certified tour guide required and derived from Code 1977, § 6-1512; Ord. of 2-15-2007(3), § 1.

Secs. 6-1513—6-1521. - Reserved.

Editor's note— Ord. of 10-15-2015, § 1, adopted October 15, 2015, repealed §§ 6-1513—6-1521, which pertained to current state driver's license or valid photo identification card required; examination of applicant; issuance or denial of permit; permit to be displayed in tour service vehicle; alteration of permits prohibited; permit not transferable; duration of permit; suspension of the tour guide permit; revocation of tour guide permit; operating after suspension or revocation; and derived from Code 1977, §§ 6-1513—6-1521; Ord. of 2-15-2007(3), § 1.

Sec. 6-1522. - Administrative hearing and appeal.

Any decision of the mobility and parking services director to deny a tour service company access to designated tour service vehicle stands or to remove a vehicle from the streets under section 6-1530 may be appealed within ten days. All appeals shall be made in writing to the mobility and parking services

director. Such appeal shall be heard by an administrative hearing panel, which panel shall be made up of (a) the revenue director or his designee, (b) the city traffic engineer or his designee, (c) the Savannah-Chatham Metropolitan police chief or his designee, and (d) two members of the tourism advisory committee.

The administrative hearing shall be informal and shall be presided over by the revenue director or his designee. The majority decision of the administrative hearing panel shall be provided to the tour service company or the tour guide in writing within one day of the hearing. Decisions of the administrative hearing panel may, within ten days of notification, be appealed in writing to the city manager, whose ruling shall be final.

(Code 1977, § 6-1522; Ord. of 10-15-2015, § 1)

Sec. 6-1523. - Identification and marking generally.

- (a) Generally. Every tour service vehicle shall have a sign in plain view on each side of the vehicle, in letters not less than four inches high, containing the full name of the tour service company operating the vehicle. All markings must be permanently fixed to the vehicle, except motor coaches which are operated as a part of special tours and are not operated as a part of a tour service company. No electronic or neon signage is permitted. No tour service companies or tour service operators may operate a tour service vehicle of the same color scheme. Color schemes must be approved by the tour service review committee. Color scheme shall be recorded and controlled by the mobility and parking services director; provided, however, that tour service companies shall be permitted to use rental vehicles on a temporary basis as replacement vehicles for permanent tour service vehicles upon notice to the tour services coordinator and with the use of temporary signs and temporary numbers on said vehicles. The use of temporary vehicles shall not exceed seven days without additional approval of the mobility and parking services director, which approval shall not be unreasonably withheld. There shall be no third-party advertising of any kind on tour service vehicles.
- (b) Trolley tour vehicle marking. The total area of exterior markings must be no greater than 55 square feet in the aggregate and will be measured in square units regardless of the shape, structure, font, type or graphic style and will be based on markings as a whole, including the spaces between letters or images. These markings may include registered logo, company name and contact information only. Required vehicle service numbers will not be included in the aggregate measurement. Markings must be evenly distributed on the trolley tour vehicle. All markings must be consistent with approved color scheme. Except for special events for which the prior approval of the mobility and parking services director is required, there shall be no temporary exterior markings permitted to be hung or affixed to the exterior of a tour vehicle. The mobility and parking services director will approve the trolley vehicle markings during the vehicle inspection process.

(Code 1977, § 6-1523; Ord. of 10-14-1993(2), § 1; Ord. of 2-15-2007(3), § 1; Ord. of 10-15-2015, § 1)

Sec. 6-1524. - Numbers generally.

There shall be on each side and on the rear of each tour service vehicle, except motor coaches which are operated as a part of special tours and are not operated as a part of a tour service company, a number at least six inches high, such number to be a separate and distinct number from that on any other tour service vehicle in the city. The numbers must be permanently affixed to the vehicle. The number shall be assigned to the tour service vehicle and the owner thereof by the mobility and parking services director and shall not be altered or changed without the consent of the mobility and parking services director.

(Code 1977, § 6-1524; Ord. of 2-15-2007(3), § 1; Ord. of 10-15-2015, § 1)

Sec. 6-1525. - Registration of number and name of owner.

The number assigned a tour service vehicle in accordance with this article, together with the name of the owner of the tour service vehicle, shall be registered with the mobility and parking services director in a book kept for that purpose.

(Code 1977, § 6-1525; Ord. of 10-15-2015, § 1)

Sec. 6-1526. - Safe mechanical condition of tour service vehicles required.

Every tour service vehicle operated on the streets of the city shall be maintained in a safe mechanical condition, with all safety equipment remaining intact and operative at all times when the tour service vehicle is in service. No vehicle shall be licensed as a tour service vehicle except fully enclosed, self-propelled vehicles.

(Code 1977, § 6-1526)

Sec. 6-1527. - Cleanliness of tour service vehicles required.

Each vehicle operating under this article shall be kept painted and in a clean and sanitary condition, free of litter and debris, and at all times suitable for public transportation of passengers.

(Code 1977, § 6-1527)

Sec. 6-1528. - State license tag for tour service vehicles required.

Prior to the use and operation of any vehicle as a tour service vehicle under the provisions of this article, the owner of the vehicle shall secure and display on the vehicle a current Georgia license registration tag.

(Code 1977, § 6-1528)

Sec. 6-1529. - Vehicle inspection and certification required.

Each tour service vehicle shall be inspected by the mobility and parking services director for compliance with provisions of this article and shall pass such inspection before the vehicle may be used as a tour service vehicle in the city. A yearly certification shall be issued by the mobility and parking services director. Fees for certification and permits shall be as set forth in the city's revenue ordinance. All such fees shall be utilized to offset the costs for the tour services program. Each tour service vehicle involved in a major accident (major accident being defined as any accident which disables the vehicle so that it must be removed from operation for repair) shall be inspected by the mobility and parking services director before it may be returned to service transporting passengers for hire.

(Code 1977, § 6-1529; Ord. of 10-15-2015, § 1)

Sec. 6-1530. - Authority for removal of tour service vehicles from streets.

The mobility and parking services director shall have the authority to remove from operation on the streets of the city any vehicle used as a tour service vehicle which is in violation of this article and to prohibit operation of the tour service vehicle until all deficiencies have been corrected. Any order of the

mobility and parking services director to remove a vehicle from the streets may be appealed to an administrative hearing panel as provided in section 6-1522 of this article.

(Code 1977, § 6-1530; Ord. of 10-15-2015, § 1)

Sec. 6-1531. - Rates of fare.

- (a) Rate card required. No owner or driver of a tour service vehicle shall charge a greater sum for the use of the tour service vehicle than in accordance with the published and advertised rates which shall be displayed in each vehicle; provided, however, that the provisions of this section shall not apply to customized or specialized tours which are not a part of the regular scheduled tours of the company but which are separately contracted for. Rates shall be displayed in such place as to be conspicuous and to be in view of all passengers.
- (b) Published literature. Published literature provided by tour guides and tour guide services shall describe specifically any and all services offered and the rates to be charged therefor on regularly scheduled tours. In the event any tour is offered for hire during which said tour guide will, for any period of time, leave the immediate premises of the tour which he or she is conducting during the conduct of the tour, the published literature provided by tour guides and tour guide services shall specifically state same and shall disclose that the tour guide will be replaced by a different tour guide or a museum or house guide.

(Code 1977, § 6-1531)

Sec. 6-1532. - Stands generally.

- (a) Parking stands. In the discretion of the mayor and aldermen, upon the recommendation of the city manager, parking stands may be designated for the parking of tour service vehicles within the corporate limits of the city. Whenever any stand is established, the stand may be used by tour service vehicles on a rotation basis of first come, first served, except as provided hereunder. Time limitations for parking at stands designated by the mayor and aldermen shall be designated in each individual case as ordinances are passed designating the stands.
- (b) Visitors center parking lot. Upon application by a licensed tour service operator for a stand in the visitors center parking lot, the mobility and parking services director shall assign a stand, as available, upon execution of a lease agreement for such stand. The city manager is authorized to execute lease agreements for the city ("lessor") with individual tour service operators ("lessee"). Such lease agreements shall include the following provisions:
 - (1) The lessee shall agree to conduct tours from the visitors center parking lot on a regular basis and to post the tour company's name and logo, if any, tour rates, tour departure times, and duration of tours on or within a sign provided by the city as lessor. Lessee shall determine tour rates, tour departure times, and the number and duration of tours.
 - (2) Under such lease, the lessor will agree that in consideration of lessee's entering into a lease agreement, the lessor will permit lessee's tour vehicle access to the visitors center parking lot, will provide a designation parking space for the exclusive use of the lessee, and will furnish lessee with an appropriate sign on or within which the lessee shall display its name and logo, if any, tour rates, tour departure times, and duration of tours.
 - (3) The rental rate for one assigned parking space or stand during the term of such lease shall be \$100.00 per month, or as otherwise may be provided in the annual revenue ordinance, to be paid in advance on or before the first day of each month. Rental during any portion of the first calendar month of a new lease shall be prorated by day.

- (4) Lessee shall specifically agree to comply with all requirements of the Savannah Code, part 6, chapter 1, article R, entitled "Tour Services for Hire" [this article], and with all applicable state laws related to operation of sightseeing tour vehicles.
- (5) The lessor reserves the right under such lease to restrict tour vehicle access to the visitors center parking lot and leased spaces for a period up to 15 days each calendar year. Lessee's monthly rental will be prorated by day during restricted periods. When restricted from use of the visitors center parking lot, the lessee will be allowed to load and unload passengers for the purpose of conducting tours from a location on Martin Luther King Boulevard or other appropriate location designated by the mobility and parking services director.
- (6) No tour service vehicle shall park in the visitors center parking lot at a location other than the assigned tour service stand without prior approval of the mobility and parking services director except in an area designated for parking of vehicles not on duty and for charter bus parking, which parking area shall be designated by the mobility and parking services director.
- (7) Entering the visitors center by a tour operator or representative is prohibited except for delivering brochures for supplying the display rack, and then only after prior notice by the visitors center staff.
- (8) Tour guide operators shall not be permitted to park their private vehicles in the visitors center parking lot.
- (9) Loud, boisterous, or obscene language in the visitors center parking lot is prohibited at all times.
- (10) Only one tour company representative per leased space will be allowed in the visitors center parking lot at any particular time.
- (11) Any tour company owner or tour guide who is the subject of a public complaint involving activity in the visitors center parking lot will, within three working days after notice from the mobility and parking services director, make arrangements to meet with the mobility and parking services director to resolve the complaint.
- (12) No person or firm may lease or use more than one tour bus stand in the visitors center parking lot, either individually or as an associate of or through any company or agency, or through common ownership at any organizational level.
- (13) Any person, firm, or corporation which holds leases to two spaces in the visitors center parking lot may use such spaces interchangeably. There shall be no requirement for separate company identities, licensing, color schemes, etc. for use of two spaces.
- (14) Lease of a tour bus space does not constitute a property right and should not be considered an asset by any tour company. If any tour company should buy or merge with another company, the remaining entity will have no inherent right to the leased space of the purchased or merged company.
- (15) Tour bus stands in the visitors center parking lot shall be laid out and arranged contiguously within the lot. Such stands shall be assigned and reassigned on the basis of company choice in the order of seniority rank according to company ownership and date of licensing by the city. A change in company ownership, which shall include a transfer or a change in ownership of a majority of the stock in a corporation, shall cause a loss of seniority, making such company a new company for purposes of assigning stands. Such new company shall vacate the stand held by the previous owner, move to the bottom of the seniority list, and be assigned a stand when available on the basis of its seniority. When a stand becomes vacant and available for leasing, any tour business which leases a stand shall be eligible to advance to the vacant space in the order of company seniority. Any motor tour business which holds a city business tax certificate shall be eligible to lease any vacant space, or to displace any company from a second space pursuant to subparagraph [subsection] (12) above, in order of company seniority.
- (16) The parking services administrator may establish written rules and procedures from time to time as necessary to administer lease agreements.

- (17) Administrative hearing and appeal of regulatory or enforcement action related to leased stands in the visitors center parking lot shall be as provided in section 6-1522 of this article.
- (18) The parties to lease of a tour stand in the visitors center parking lot shall specifically agree that nothing contained in a lease agreement with the city shall be construed to designate or appoint the City of Savannah as agent for the lessee, nor shall anything contained in the lease be construed to designate or appoint the lessee as agent for the City of Savannah in the performance of any of the services described in this article. The lessee shall acknowledge and agree that it is an independent business engaged in providing tour services and shall agree to defend, indemnify, and hold harmless the mayor and aldermen of the City of Savannah, Georgia, its successor and assigns, its principals, agents, and employees, from any and all claims for loss, damage, or injury sustained by lessee or to lessee's property or by any agent or employee of lessee or by any person whosoever, in connection with any manner arising out of the provision of tour services and use of visitors center parking lot and property.
- (19) The lessee shall obtain and keep in force comprehensive general liability insurance in the minimum amount of \$1,000,000.00 for its undertakings associated with leasing a parking space in the visitors center parking lot. The lessee shall give evidence of the required coverage by providing to the mobility and parking services director a copy of certificate of insurance from an insurance company licensed to do business in the State of Georgia.
- (20) Any lease may be canceled by either party upon the lessee providing 30 days' written notice and the lessor providing 30 days' written notice of cancellation to the other party.
- (21) Any lease executed pursuant to this article shall expire two years from the date of execution; provided, however, that the parties to the lease may at the time of expiration enter into an agreement for an additional term. If no additional term is agreed upon, and notice of cancellation is not given, the lease will continue on a month-to-month basis until canceled by either party.

(Code 1977, § 6-1532; Ord. of 8-18-1994(1), § 1; Ord. of 7-18-1996, § 1; Ord. of 8-15-1996, § 1; Ord. of 11-5-1998, § 1; Ord. of 10-15-2015, § 1)

Sec. 6-1533. - Application for stands.

Any person desiring to have a place designated as a regular stand for tour service vehicles in the city shall make application by written petition to the mayor and aldermen for the establishment of such tour service vehicle stand, setting out where the stand is desired to be.

(Code 1977, § 6-1533)

Sec. 6-1534. - Driver not to leave vehicle while waiting to be hired; tour guide not to leave tours during conduct of same.

It shall be unlawful for any driver of any tour service vehicle to leave the immediate premises of the vehicle while the vehicle is parked in a tour service vehicle stand while waiting to be hired. It shall be unlawful for any tour guide to leave the immediate premises of the tour which he or she is conducting during the conduct of said tour unless and until said tour guide is replaced by another tour guide or a house or museum guide. Published literature provided by tour guides and tour guide services shall specifically describe said conduct as provided in section 6-1531(b) above.

(Code 1977, § 6-1534; Ord. of 10-15-2015, § 1)

Sec. 6-1535. - Soliciting passengers prohibited.

It shall be unlawful for any person to solicit passengers verbally or by gesture, directly or indirectly, at any tour service vehicle stand or upon the streets or sidewalks of the city, or within any public facility of the city.

(Code 1977, § 6-1535; Ord. of 2-15-2007(3), § 1)

Sec. 6-1536. - Use of designated bus stops or taxicab or limousine stands prohibited.

It shall be unlawful for any driver of any tour service vehicle to park or stand at any bus stop designated for use by the Chatham Area Transit Authority or at any taxicab or limousine stand except as provided herein for designated loading and unloading zones.

(Code 1977, § 6-1536)

Sec. 6-1537. - Restriction on number of passengers.

No driver shall permit more persons to be carried in a tour service vehicle as passengers than the rated seating capacity of the vehicle as rated by the mobility and parking services director. A child in arms shall not be counted as a passenger.

(Code 1977, § 6-1537; Ord. of 10-15-2015, § 1)

Sec. 6-1538. - Refusal to carry orderly passengers prohibited.

No driver shall refuse or neglect to convey any orderly person or persons, upon request, unless unable or forbidden by the provisions of this article to do so.

(Code 1977, § 6-1538)

Sec. 6-1539. - Prohibitions of drivers.

It shall be unlawful for any driver of a tour service vehicle or any tour guide to attempt to divert passengers or tour guide customers from one hotel, restaurant or business to another or to use a tour service vehicle while for hire for any purpose other than as a tour and sightseeing vehicle.

(Code 1977, § 6-1539)

Sec. 6-1540. - Tour service vehicle movement prohibited under certain circumstances.

No driver shall collect fares, make change, or take on or discharge passengers while his tour service vehicle is in motion.

(Code 1977, § 6-1540)

Sec. 6-1541. - Property left in tour service vehicle by passenger.

Any tour service vehicle driver or operator discovering in any tour service vehicle under his control personal property which was lost or left therein by a passenger of such tour service vehicle shall report the loss and deliver all of the property to the office of the tour service company within 12 hours after the discovery of the property. The driver's report shall include brief particulars to enable the company to

identify the owner of the property. The company shall retain the property on behalf of the owner for at least 60 days.

(Code 1977, § 6-1541)

Sec. 6-1542. - Safety equipment required.

- (a) Each tour service vehicle shall be equipped with electrically powered lights or lanterns and reflectors when operating during the hours of darkness.
- (b) Each tour service vehicle shall have on board at all times a four-pound all-purpose fire extinguisher and a first aid kit.

(Code 1977, § 6-1542)

Sec. 6-1543. - Traffic regulations.

- (a) Tour service vehicles shall operate on the streets of the city in accordance with the rules of the road as provided in the laws of the state and the ordinances of the city.
- Tour companies are prohibited from operating vehicles, including but not limited to trolleys, vans, automobiles, buses, and motorcoaches, as passenger shuttles for transportation purposes within the historic district, except that they may operate a hotel passenger pickup shuttle on a route from the visitor's center along the following streets: Fahm Street from the visitor's center to Oglethorpe Avenue, Oglethorpe Avenue east to Martin Luther King Jr. Boulevard, Martin Luther King Jr. Boulevard north to Bay Street, Bay Street east to General McIntosh Boulevard, General McIntosh Boulevard east to Harbor Street, then return west on General McIntosh Boulevard to Bay Street continuing west to Price Street, Price Street south to Liberty Street, Liberty Street west to Martin Luther King Jr. Boulevard, cross Martin Luther King Jr. Boulevard to Turner Boulevard, Turner Boulevard east to Fahm Street and the visitor's center. Tour companies may reverse this route if preferred. Martin Luther King Jr. Boulevard may be traveled south from Oglethorpe Avenue to Liberty Street permitting tour vehicle access to Liberty Street without traversing the entire route. Tour vehicles accessing Liberty Street in this manner may then use Drayton Street north from Liberty Street to Bay Street. Hotel shuttle vehicles shall be permitted to access hotels along the designated route using streets immediately adjacent to each hotel leading to the nearest tour bus stop, passenger loading zone, or stop on hotel private property. Private shuttle access to the historic district from south of Gwinnett Street is limited to Drayton Street, Montgomery Street, and Martin Luther King Jr. Boulevard. Any tour service vehicle operating as a hotel passenger pickup shuttle shall be clearly and prominently identified as a "hotel shuttle." Other tour service vehicles may collect passengers from designated stops prior to beginning a tour and may distribute passengers back to the designated stops after a tour ends. Tour companies may provide private contract charter transportation service within the historic district upon prior approval of the mobility and parking services director.
- (c) Tour vehicle passengers may board or disembark designated tour bus stops only. Tour service vehicles shall move to the edge of the street pavement before loading or unloading passengers. No tour service vehicle may pause or stop for the sole purpose of narrating a tour. It shall be unlawful for tour service vehicles to operate at such speeds or motion as to obstruct traffic within the city; provided, however, that this section shall not be construed to require the violation of any state, federal, or municipal traffic law or regulation.
- (d) The city manager is hereby authorized, upon the recommendation of the tourism advisory committee and/or the mobility and parking services department, to designate areas in the historic district where the following regulations shall apply: A maximum of two tour vehicles may be present on a square or street segment at the same time. Tour vehicles are limited to a maximum of one trip around a square during the course of a tour.

- (e) The city manager is authorized, upon recommendation of the tourism advisory committee, the mobility and parking services department and/or the city traffic engineer, and in coordination with Chatham Area Transit, to designate the number and location of tour bus stops within the historic district.
- (f) Each local tour vehicle company shall submit to the mobility and parking services department a map or maps clearly showing tour vehicle routes to be utilized by the tour company. Such map(s) shall be submitted during January each year. If a tour company changes its route(s) during the year, updated map(s) shall be submitted to the mobility and parking services department. The mobility and parking services department will evaluate tour vehicle routes for purposes related to traffic and public safety.

(Code 1977, § 6-1543; Ord. of 7-31-1997, § 1; Ord. of 11-5-1998, § 1; Ord. of 2-15-2007(3), § 1; Ord. of 10-15-2015, § 1)

Cross reference— Motor vehicles and traffic, pt. 7.

Sec. 6-1544. - Limitations on engines running.

No tour service vehicle 35 feet or less in length may stop or park with engines running longer than ten minutes to load and ten minutes to unload.

(Code 1977, § 6-1544)

Sec. 6-1545. - Loudspeakers and activity outside of tours.

- (a) It shall be unlawful to operate loudspeakers outside tour service vehicles within the city; loudspeakers may be operated within the confines of tour service vehicles for the sole benefit of the passengers within the confines.
- (b) No sound shall be audible outside of the tour service vehicle.
- (c) All activity associated with a tour, including but not limited to interaction with people, actors, other tours and props must be contained within the vehicle or method of conveyance (motor coach, bus, trolley, automobile, van, segways, bicycle, carriage, walking tours, etc.).

(Code 1977, § 6-1545; Ord. of 2-15-2007(3), § 1; Ord. of 5-14-2015(2)

Cross reference— Noise control, § 9-2031 et seq.

Sec. 6-1546. - Motorcoaches in the historic district.

- (a) Operating areas. Motorcoaches shall not operate on streets designated as prohibited on the prohibited streets map.
- (b) *Prohibited streets map.* There is hereby created and adopted a prohibited streets map with the streets on which motorcoaches shall not operate.
- (c) Registration required. All motorcoaches shall be registered with the office of the mobility and parking services director and receive a daily permit before transporting passengers within the historic district. The permit shall specify the date, destination, and purpose of visit and be displayed in the lower left-hand corner of the front windshield, in plain view clearly visible from outside the vehicle. If the purpose of the visit is for touring, section 6-1503 requires that no person, firm or corporation shall operate a business involving the use of tour services unless a current business tax certificate for the business has first been issued by the city in accordance with the provisions of the annual revenue ordinance.

- (d) Passenger loading. No motorcoach shall pick up or discharge passengers on the public streets or public properties of the city except at designated loading zones. Vehicles shall park in a designated loading zone for no more than 15 minutes to load and ten minutes to unload passengers, unless such zone is also designated as a timed holding zone. After unloading, the vehicle shall move to a designated holding zone and shall not return to the historic district attraction until the designated time for the end of the tour to load passengers.
- (e) Parking. No motorcoach shall park at any location on the public streets or public parking facilities in the historic district except at designated motorcoach holding zones. At no time shall a motorcoach park, after loading or unloading, in a space reserved for public transportation.
- (f) Limitations on engine running. No motorcoach may stop or park with engines idling in the Savannah historic district except to load and unload, or as provided for in holding zones designated also as idling zones.

(Code 1977, § 6-1546; Ord. of 10-15-2015, § 1)

Sec. 6-1547. - Tourism advisory committee.

- (a) Creation and composition. There is hereby created a tourism advisory committee, which shall consist of 10 members. One shall be a representative of the Historic Savannah Foundation; two shall be representatives of the Downtown Neighborhood Association; one shall be a representative of the Victorian Neighborhood Association; one shall be a representative of the Thomas Square Neighborhood Association; one shall be a representative of Visit Savannah; one shall be a representative of the Tourism Leadership Council; one shall be a representative of the lodging industry, appointed by Visit Savannah; one shall be a representative of a motorized tour company, appointed by the Tourism Leadership Council; and one shall be a representative of a non-motorized tour company, appointed jointly by the Tourism Leadership Council and Visit Savannah. The composition of the tourism advisory committee shall be reviewed every three years by the mayor and aldermen to ensure that the designated industry and community organizations accurately represent tourism districts and interests.
- (b) *Purpose.* The tourism advisory committee shall make policy recommendations to the office of special events, film, and tourism, city manager and mayor and aldermen in the areas of: parking and routine tourism-related traffic activities; enforcement of tourism management regulations; tourism-related issues and regulations; tourism trends; factors impacting Savannah's tourism and hospitality industry, quality of life, and preservation efforts; and other related issues.
- (c) Terms of office. Members appointed by their designated organization shall serve for a minimum of one year. The office of special events, film and tourism will notify the appropriate organization if a member displays excessive absenteeism.
- (d) Organization. In November of each year, the committee shall elect from its membership a chairman and vice chairman. The roles of chairman and vice chairman shall alternate between a tourism and a non-tourism member each year. The office of special events, film and tourism shall provide administrative assistance to the committee.
- (e) *Meetings.* The committee shall meet at least quarterly. Minutes shall be taken at each meeting and shall be presented to the committee for approval at the beginning of each subsequent meeting.
- (f) Report. A report shall be prepared biannually summarizing the committee's activities.

(Code 1977, § 6-1547; Ord. of 11-5-1998, § 1; Ord. of 2-15-2007(3), § 1; Ord. of 10-15-2015, § 1)

Sec. 6-1548. - Operation of amphibious vehicles.

Pursuant to section 6-1502, paragraph (n) of this article, amphibious or boat-type vehicles shall not operate as tour service vehicles or for any other purpose within the city, except as provided in this

section. Amphibious vehicles may operate in an area of the city contained within the following borders: beginning on Indian Street at the Eugene Talmadge Memorial Bridge, east along the north curbline of Indian Street to the east curbline of Martin Luther King, Jr. Boulevard, then south from Indian Street along the east curbline of Martin Luther King, Jr. Boulevard to the north curbline of Oglethorpe Avenue, then east along the north curbline of Oglethorpe Avenue to the east curbline of Montgomery Street, then south along the east curbline of Montgomery Street to the south curbline of Liberty Street, then west along the south curbline of Liberty Street to the east curbline of Martin Luther King, Jr. Boulevard, then south along the east curbline of Martin Luther King, Jr. Boulevard to the south curbline of West Jones Street, then west along the south curbline of West Jones Street to the west curbline of West Boundary Street, then north along the west curbline of West Boundary Street to Oglethorpe Avenue, then along the west side of Highway 17A to and over the Eugene Talmadge Memorial Bridge. Amphibious vehicles are specifically excluded from the Visitors Center Parking Lot.

(Ord. of 7-18-1966, § 1; Ord. of 8-15-1996, § 1)

Sec. 6-1549. - Walking tour provision.

- (a) Prohibited conduct. Walking tour guides and guests shall refrain from encroaching on private property including, but not limited to, trees, bushes, tree lawns, porches, gardens, steps and streets open to vehicular traffic. No tour may block sidewalks to prevent other pedestrians from passing. Noise of the participants is to be kept at a conversational level. Any artificial voice amplification systems are forbidden. It is the tour guide's responsibility to make their guests aware of these prohibitions and obtain compliance.
- (b) *Number of guests.* A walking tour is limited to 30 guests. Motor coach walk-throughs must have a motor coach escort for groups over 30.

(Code 1977, § 6-1548; Ord. of 7-18-1966, § 1; Ord. of 8-15-1996, § 1; Ord. of 2-15-2007(3), § 1; Ord. of 10-15-2015, § 1)

Sec. 6-1550. - Penalties for violation; issuance of citations; suspension and appeal.

- (a) Failure to comply with this article or any of the laws, ordinances, and regulations of this city may result in violation of permit and shall be punishable as provided in section 1-1013 of this Code.
- (b) Any citation issued for violation of this article shall be issued to the tour guide or tour service vehicle at the time of the violation when deemed appropriate by the enforcement officer issuing the citation.
- (c) In the event that an enforcement officer deems it inappropriate to deliver a citation to the tour guide or tour service vehicle at the time of a violation, a citation may be issued at the time of the violation and delivered by hand or fax to the tour guide, tour service company or other business operating a tour. Any such citation shall be delivered by 10:00 a.m. on the business day following the day of issue. Any citation delivered in this manner shall be fully valid, and shall be considered sufficient notice of the charges. A tour service company who believes a citation to be issued based on a misapplication of an ordinance to the facts may contest the citation in writing within seven days to the code compliance director.
- (d) Any tour service company or other business operating a tour whose operators receive five or more sustained citations for violating this article in a 30-day period shall be assessed a fine as appropriate. The schedule of fines is shown below:

Number of citations in 30-day period Fine

5 or more \$500.00

10 or more \$750.00

15 or more \$1,000.00

(Ord. of 7-31-1997, § 1(6-1549); Ord. of 2-15-2007(3), § 1; Ord. of 10-15-2015, § 1)

Sec. 6-1551. - Reserved.

Editor's note— Ord. of 2-15-2007(3), § 1, deleted § 6-1551, which pertained to effective date and derived from Code 1977, § 6-1549; Ord. of 7-18-1996, § 1(6-1550); and Ord. of 8-15-1996, § 2.

Secs. 6-1552—6-1560. - Reserved.