

Purchasing Summary

| EVENT # 3273 | TITLE: Printing, Insertion, Mailing | COST:\$58,150.00 |
|--------------------------|---|-------------------|
| TYPE OF PROCUREMENT: RFP | ANNUAL CONTRACT ANNUAL MAINTENANCE AGREEMENT | ONE TIME PURCHASE |

CONTRACT TERM (IF APPLICABLE)
NOVEMBER 5, 2018 – NOVEMBER 4, 2019

M/WBE (IF APPLICABLE)

While no specific MWBE goal was set for this RFP because of the estimated contract value, a maximum of 10 points could be awarded to firms submitting MWBE participation. The recommended firm submitted participation of 20% MBE using Secure Holdings.

MATRIX (IF APPLICABLE)

| Proposers | Qualifications & Experience | Technical Capabilities | Fees | References | MWBE Participation | Total |
|----------------------------|--------------------------------|---------------------------|-----------|------------|-----------------------|------------|
| | 25 points | 30 points | 25 points | 10 points | 10 points | 100 points |
| Sure Bill | 25 | 29 | 25 | 10 | 10 | 99 |
| Questmark | 23 | 28 | 24 | 9 | 0 | 84 |
| A.B. Data | 23 | 30 | 21 | 9 | 0 | 83 |
| Cash Cycle Solutions | 23 | 29 | 23 | 8 | 0 | 83 |
| Pinnacle Data Systems | 23 | 28 | 23 | 7 | 0 | 81 |
| Billtrust | 23 | 29 | 23 | 6 | 0 | 81 |
| DataProse | 21 | 27 | 23 | 8 | 0 | 79 |
| Dove Mailing | 23 | 28 | 19 | 8 | 0 | 78 |
| Moonlight | 18 | 27 | 18 | 8 | 0 | 71 |
| Diversified Companies | 19 | 21 | 16 | 9 | 0 | 65 |
| Carolina Technology | 16 | 25 | 15 | 4 | 0 | 60 |
| Commercial Mail Service | 15 | 19 | 12 | 3 | 0 | 49 |

NOTES

Recommend approval to renew an annual contract for printing, insertion, and mailing services with Sure Bill in the amount of \$58,150.00. The services include printing, insertion, and mailing of City bills, notices, and other mailings to the public. Through the outsourcing of this function, the City ensures compliance with USPS specifications to qualify for postal discounts and receipt of the lowest possible postal rates. Upon receipt of the files at the vendor's facility, bills, and notices are usually printed and mailed within 24 hours.

The method used for this procurement was the request for proposal, which evaluates criteria in addition to costs. The evaluation criteria included qualifications and experience, technical capabilities, references, MWBE participation, and fees.

This is the third of four renewal options available. Council originally approved this contract on June 11, 2015.

Proposals were originally received November 5, 2013. The proposers were:

| B.P. | Sure Bill (Duluth, GA) (D) | \$ 58,150.00 |
|------|--|--------------|
| | QuestMark Information Management, Inc. (D) | \$ 61,122.00 |
| | DataProse ^(D) | \$ 63,178.00 |
| | Cash Cycle Solutions (D) | \$ 63,413.80 |
| | Pinnacle Data Systems (D) | \$ 64,256.00 |
| | Billtrust (D) | \$ 64,256.00 |
| | A.B. Data, Ltd. ^(D) | \$ 69,187.72 |
| | Dove Mailing, Inc. (D) | \$ 74,838.00 |
| | Moonlight Business Process Outsourcing (D) | \$ 79,081.40 |
| | Diversified Companies, LLC (D) | \$ 89,560.80 |
| | Carolina Technology Associates, LLC (D) | \$ 94,228.04 |
| | Commercial Mail Service (D) | \$117,511.80 |

A pre-proposal conference was not conducted as this is an annual contract renewal. (D) indicates non-local non-minority owned business. Recommend approval.

Total Sent: 70 Total Received: 12 MWBE Received: 0

Vendor Federally debarred/suspended: No