

1 STATE OF GEORGIA
2 COUNTY OF CHATHAM

3
4 **CONTRACTOR/VENDOR AGREEMENT**
5 **between**
6 **SAVANNAH AIRPORT COMMISSION**
7 **and**
8 **JOHNSON CONTROLS, INC.**
9

10 **THIS AGREEMENT**, made and entered into by and between the **SAVANNAH**
11 **AIRPORT COMMISSION**, a public body corporate organized under the laws of the State of
12 Georgia, hereinafter called "Commission," and **JOHNSON CONTROLS, INC.**, hereinafter
13 called "Contractor/Vendor."
14

15 **WITNESSETH:**
16

17 **WHEREAS**, Contractor/Vendor desires to provide to the Commission testing and
18 inspection of the P2000 Security Management System and associated equipment located at the
19 Savannah/Hilton Head International Airport at 400 Airways Avenue, Savannah, Georgia,
20 hereinafter called "Premises";
21

22 In consideration of the foregoing and of the mutual covenants and agreements herein
23 contained, Commission and Contractor/Vendor do hereby mutually undertake, promise and
24 agree, each for itself and its successors and assigns, as follows:
25

26 **1. TERM**

27 a. The initial term, hereinafter referred to as "Term," of the Agreement shall
28 commence on January 1, 2014 and shall continue until December 31, 2014.

29 b. Upon completion of the initial Term specified above, this Agreement shall be
30 automatically renewed for successive one (1) year periods, unless or until thirty (30) days prior
31 written notice of intent not to renew is given by either party one to the other. In no event shall
32 this agreement be extended for more than five (5) years, until December 31, 2019.

33 Contractor/Vendor retains the right to increase the annual fee by no greater than two (2%) for
34 each subsequent term with prior written notice to Commission.
35

36 **2. SCOPE OF WORK**

37 a. The services to be covered under this Contract Agreement will be as described in
38 Exhibit A, "RFP Response for Service Agreement Proposal" dated December 27, 2013, which is
39 attached hereto and made a part hereof. Services to be performed under this Agreement include
40 the Base Contract, 16 hours on-site training per year and JCI Tuition for one (1) person, one (1)
41 class off-site training at JCI Learning Institute, as described on Page 7 of Exhibit A.

42 b. For repairs or work outside of the scope of this contract, Contractor/Vendor shall
43 receive Commission approval prior to proceeding.
44
45

1 c. Unless otherwise authorized by the Commission, all work, service and repairs will
2 be performed during normal working hours, which shall be defined as Monday through Friday,
3 8:00 a.m. - 5:00 p.m. Only those holidays recognized by the Savannah Airport Commission will
4 be considered as outside normal working hours.

5 d. Contractor/Vendor shall provide adjustment and/or repair callback service during
6 normal working hours.

7
8 **3. FEES AND CHARGES**

9 a. In consideration of the services to be granted to Commission, the
10 Contractor/Vendor shall be entitled as compensation therefore, fees and charges in the amount of
11 Thirty-one Thousand Nine Hundred Thirty and no/100 (\$31,930.00) Dollars.

12 b. Invoices must be submitted to Commission addressed to:
13 Savannah Airport Commission
14 Accounts Payable
15 400 Airways Avenue
16 Savannah, Georgia 31408
17

18 **4. INSURANCE AND INDEMNIFICATION**

19 a. With no intent to limit Contractor/Vendor's liability or the indemnification
20 provisions set forth herein, Contractor/Vendor shall procure and maintain during the term of this
21 Agreement the following minimum limits:

22 (1) General Liability Insurance - no less than One Million (\$1,000,000)
23 Dollars each occurrence, Combined Single Limit ("CSL"), bodily injury and property damage,
24 including Employer's non-ownership liability, patent infringement and intellectual property
25 rights protection, and hired auto coverages as applicable, which shall not be subject to
26 cancellation or change until after thirty (30) days written notice shall have been given to
27 Commission, as well as:

28 (2) Comprehensive Automobile Liability Insurance - \$500,000 for all owned
29 vehicles, non-ownership liability, and hired vehicles; \$5,000,000 for all vehicles operated on the
30 Aircraft Operations Area (AOA).

31 (3) Umbrella - \$5,000,000 (covers all liability lines).

32 (4) Worker's Compensation in compliance with Georgia Statutory Limits,
33 including an All States Endorsements.

34 b. Contractor/Vendor must maintain on file in the Commission office during the
35 term of this agreement an original signed copy of Contractor/Vendor's Certificate of Insurance
36 reflecting the above limits and naming the Mayor and Aldermen of the City of Savannah and the
37 Savannah Airport Commission, its directors, officers, employees, and agents as additional
38 insured, and shall be delivered to Commission by Contractor/Vendor within ten (10) days of
39 request by Commission.

40 c. Indemnification

41 Contractor/Vendor shall protect, defend, and indemnify Commission and its
42 officers, agents and employees from and against any and all liabilities, losses, suits, claims,
43 judgments, fines or demands arising by reason of injury or death of any person, or damage to any
44 property, including all reasonable costs for investigation and defense thereof (including but not
45 limited to attorney fees, court costs, and expert fees), of any nature whatsoever arising out of or

1 incident to this Agreement and/or the use or occupancy of the Commission or the acts or
2 omissions of Contractor/Vendor's officers, agents, employees, Contractor/Vendors, sub-
3 Contractor/Vendors, licensees, or invitees regardless of where the injury, death or damage may
4 occur unless such injury, death or damage is caused by the sole negligence and the willful
5 misconduct of the Commission or any of its officers, employees, Contractor/Vendors or agents.
6 The Commission shall give to Contractor/Vendor reasonable notice of any such claims or
7 actions. The Contractor/Vendor shall also use counsel reasonably acceptable to Commission in
8 carrying out its obligations hereunder. The provisions of this Section shall survive the expiration
9 or early termination of this Agreement.

10 d. All insurance policies shall contain a standard cross-liability provision and shall
11 stipulate that no insurance held by Commission will be called upon to contribute to a loss
12 covered thereunder. Commission shall have no liability for any premiums charged for such
13 coverage, and the inclusion of Commission as an additional insured is not intended to and shall
14 not make Commission a partner or joint venturer with Contractor/Vendor in Contractor/Vendor's
15 operations on the Premises. Such policies shall also insure Contractor/Vendor against the risks to
16 which it is exposed as the Contractor/Vendor of the business authorized under this Agreement,
17 shall be for full coverage and shall contain provisions on the part of the respective insurers
18 waiving the right of such insurers to subrogation.

19
20 **5. MISCELLANEOUS**

21 a. Personal Liability

22 No member of the Commission or employee of either party shall be charged
23 personally or held contractually liable by or to the other party under any term or provision of this
24 Agreement because of any breach thereof or because of its execution or attempted execution.

25 b. Non-Waiver of Rights

26 No waiver or default by the Commission of any of the terms, conditions,
27 covenants, or agreements hereof to be performed, kept, or observed by the Contractor/Vendor
28 shall be construed or act as a waiver of any subsequent default of any of the terms, covenants,
29 conditions, and agreements, herein contained to be performed, kept, or observed by the
30 Contractor/Vendor, and Commission shall not be restricted from later enforcing any of the terms
31 and conditions of this Agreement.

32 c. Governing Law

33 This Agreement shall be deemed to be made in and construed in accordance with
34 the laws of the State of Georgia and that venue of any action brought hereunder shall be
35 exclusively in the County of Chatham.

36 d. Permits, Licenses, Miscellaneous Fees

37 The Contractor/Vendor shall pay all expenses in connection with the performance
38 of this service and maintenance agreement herein and the rights and privileges herein granted,
39 including without limitation by reason of enumeration, taxes, including ad valorem taxes, permit
40 fees, license fees, and assessments lawfully levied or assessed and that Contractor/Vendor will
41 secure all such permits and licenses. Failure to pay said taxes and/or fees shall be considered an
42 event of default under the term of this agreement.

1 e. Binding Agreement

2 The terms of this agreement are the exclusive and binding agreement between the
3 parties hereto covering the services set out herein. No change, modification or revision of this
4 agreement shall be valid unless agreed in writing and signed by both parties. Each party
5 acknowledges participation in the negotiations and drafting of this Agreement and any
6 modifications thereto, and that, accordingly, this Agreement will not be construed more
7 stringently against one party than against the other.

8 f. Order of Precedence

9 If attachments are included in this Agreement and in the event of any
10 inconsistency between the attachments and the terms of this Agreement, the inconsistency will be
11 resolved by giving preference in the following order:

- 12 A. This Agreement
- 13 B. The attachments

14 g. Default

15 This Agreement may be terminated by either party with seven (7) days' written
16 notice in the event of substantial failure to perform in accordance with the terms hereof, or for
17 any reason or no reason. The Contractor/Vendor shall be paid for work completed to the date of
18 termination.

19
20 IN WITNESS WHEREOF, said parties have caused these presents to be duly
21 executed by their proper officers thereunto authorized, and corporate seals affixed this 5th day of
22 March, 2014.

23
24 ATTEST:

SAVANNAH AIRPORT COMMISSION

25
26
27
28 GREGORY B. KELLY
29 Corporate Secretary

BY: [Signature]
SYLVESTER C. FORMEY
Chairman

30
31 (SEAL)

32
33
34 ATTEST:

JOHNSON CONTROLS, INC.

35
36 [Signature]
37 ~~Corporate Secretary~~ Notary Public
38 Comm ends 10/12/2014
39 {SEAL}

BY: [Signature]
BUSINESS MANAGER
(Printed Name and Title)





Copy

Security & Fire Safety Solutions
14 Woodcross Drive
Columbia, SC 29212
Tel: 803-749-7352
Fax: 803-781-6696

Savannah – Hilton Head International Airport



RFP Response for Service Agreement Proposal

P2000 ACCESS CONTROL SYSTEM (ACS)

December 27, 2013

INITIALS: _____

Table of Contents	Page
I) Executive Summary	3
II) Proposed Service	4
Equipment	
Compliance Assurance Services	
Emergency Response Service	
Documentation	
III) Program Implementation	5
Maintained Components	
Scheduled Services	
Value Added Services	
1. Customer Training	
2. Customer Support Center	
3. Consultative Strategies	
IV) Summary	7
V) Exhibit A – Schedule of Installed Equipment	8
Exhibit B – Services Schedule of Equipment	9
Security System & Management System Assurance Services	10
Tasking Schedule	
JCI Institute – Learning Courses	12

I. Executive Summary

Johnson Controls appreciates the opportunity to deepen our partnership with Savannah – Hilton Head International Airport on the service and maintenance of the Johnson Controls P2000 Security Management System located at 400 Airways Ave. Savannah, GA 31408.

Your current Johnson Controls P2000 Security Management system has served you for many years and in order to ensure optimal performance of your system and protect your investment, Johnson Controls is providing a proposal for a Planned Service Agreement.

This Johnson Controls Planned Service Agreement (PSA) for your P2000 Security Management System provides our recommended services that ensure the system is performing optimally and maintain the integrity and reliability of the system. This will reduce system downtime, limit costs associated with system maintenance, and provide the top level of service your organization deserves. It is designed to assist in code and/or regulatory compliance issues as well as to assure an extended equipment life. We understand that in order to exceed your expectations, your security system must operate properly and it must be tested to ensure it is ready to meet those expectations.

In addition to inspection and preventive maintenance, this Johnson Controls Planned Service Agreement offers Savannah-Hilton Head International Airport additional services, including database back up, system investment protection, additional training, and fast on site emergency response.

Once again, Johnson Controls is pleased to submit the following Planned Service Agreement proposal for your review and consideration. We look forward to extending our relationship with you and providing the highest level of professional service.

II. Proposed Service

Equipment

Johnson Controls will provide a functional test and inspection of the P2000 Security Management System (SMS) and associated / attached equipment during the scheduled service dates. The testing will be completed via diagnostic tools inherent to the system(s) as well as the functional application. The inspection will determine if the system is functioning properly and operating according to the manufacturer's requirements. The equipment will also be checked for damage, misalignment and proper connections. If a problem is detected during the inspection it will be immediately documented and corrected based on the terms of the agreement.

Compliance Assurance Services

Here is what to expect from Johnson Controls Compliance Assurance Services:

- A partnership in understanding and meeting of the code compliance issues related to your facility (see list below of common codes which may apply).
- Mutually agreed upon testing frequency and schedules.
- Repairs, component replacement, and corrective maintenance of the covered equipment based on the terms of the agreement.
- Expert understanding of the full range of system adaptability, from variations in use of existing components to major modifications of total system configuration.
- Support from an organization motivated to help you handle unexpected problems, changes in your facility and opportunities for improvements.

INCL.	CODE	DESCRIPTION
	NFPA 10	Portable Fire Extinguishers
	NFPA 13	Wet/Dry Automatic Extinguishing System
	NFPA 17 / 17A	Dry (17)/ Wet (17A) Chemical Extinguishing Systems
	NFPA 25	Water-Based Fire Protection Systems
X	NFPA 72	National Fire Alarm Code
	NFPA 90A	Air Conditioning and & Ventilating
	NFPA 92A	Smoke Control Systems
	NFPA 204	Smoke and Heat Venting
X	NFPA 731	Electronic Premises Security Systems
X	1542 CFR	Access Control System Annual Certification

Emergency Service

Johnson Controls will provide telephone response within two (2) Hours, and will be on-site to provide emergency service within four (4) hours. Non-emergency calls, as mutually determined by Savannah International Airport and Johnson Controls will be scheduled for the next business day. Johnson Controls defines business hours as 8am-5pm Monday – Friday excluding holidays.

Any labor performed on equipment or services outside of this contract's Equipment List or Terms and Conditions are charged at our current billing rate. Our rates are subject to change without notice:

Service Time	When Applicable	Hourly Rate
Business Hours	Monday-Friday 8:00 a.m. to 5:00 p.m.	\$135.00
After Hours	Monday-Friday 5:00 p.m. to 8:00 a.m./Saturday	\$202.50
Sunday/Holiday	Sunday and all official Johnson Controls holidays	\$270.00

Documentation

Johnson Controls will document each on-line and on-site service call and furnish a copy showing time, date, and a brief description of activity. Work orders for on-site system preventive maintenance will list the inspection date, individual to report to, equipment identification, equipment location, work to be performed and any special instructions. All documentation will be stored on an onsite service log binder.

III. Program Implementation

Maintained Components

Access Control Equipment

Security management System Host & Workstation Software
 Video Imaging Workstation, Badge Printer, & Lighting Kit
 Access Control Field Panels
 Access Control & Door Locking Power Supplies
 Access Point (door, gate, turnstile) Devices
 Card Readers (Smart card & Biometric -Fingerprint)

See EXHIBIT B of the Fire/Security Installation and Services Agreement for equipment schedule with quantities.

Scheduled Services

Johnson Controls will provide schedule service visits on a quarterly basis. Scheduling will consider specific facility requirements, seasonal considerations, and compliance with codes. All covered equipment will be serviced as determined in the agreement once each year, unless otherwise noted in Exhibit B.

In order to complete the once a year system testing procedure as required by 49 1542 CFR and keep costs as low as possible, Savannah Airport shall provide one maintenance person to assist in the once a year comprehensive test.

Optional Services*

Training

Operational training is available for any personnel responsible for the administration and operation of the building management systems. If at any time you desire operator training, please contact your Account Executive for information on available training. Johnson Controls has included 16 hours of onsite operational training per year within this proposal in Service Level 2. Service Level 3 includes everything in Level 1 & 2 plus up to four (4) days training at the JCI Learning Institute. Airfare, lodging, meals, and other expenses related to this training to be paid by the customer.

Customer Support

In order to better serve the technical support needs of our valued customers, a dedicated staff of trained professionals in the Johnson Controls 24 hours a day, seven days a week response center, with access through our toll free number at 1-866-862-0454. The critical nature of our customers' facilities makes this a high value service, allowing us to significantly reduce the downtime of your systems. The high standards with which your facility is managed, dictates that we are positioned to provide the fastest and highest level of response. Our highly trained and experienced service team has enabled Johnson Controls to meet this customer challenge.

Consultative Strategies

We offer consultative services focused on strategies, risk analysis, threat assessment, and business continuity planning. Through understanding vulnerabilities of your unique business operations, high risk factors are recognized and addressed proactively to support sustainability of your business. We are able to offer this service at no charge when provided by our local, board certified security management resource Craig Cook, CPP, PSP. Contact us for additional information on our consultative service strategies.

IV. Summary

Once again, Johnson Controls is pleased to submit the following Planned Service Agreement for your review and consideration. We look forward to providing the highest level of professional service. If you have any questions or need additional information, do not hesitate to contact us.

The pricing in this proposal is broken down into three levels of service, based on the information discussed in our pre-bid meeting on December 9, 2013 and the RFP document.

	<u>Annual Fee</u>	<u>Quarterly Invoice</u>
1) Base Contract (4 quarterly visits + repair visits)	\$29,235	\$7,308.75
2) Base Contract + 16 hours on-site training per year	\$30,435	\$7,608.75
3) Level 1 & 2 + JCI Tuition	\$31,930	\$7,982.50
4) One (1) person, one(1) class Off-Site Training at JCI Learning Institute up to 4 days <i>(Hotel, Airfare, Meals, and other expenses not included)</i>		

Thank you for the opportunity to propose our services. If you have any questions need additional information, do not hesitate to contact us.

Sincerely,

Craig Cook, CPP, PSP

Craig Cook, CPP, PSP
Senior Account Executive
Security & Fire Safety Solutions
Johnson Controls
14 Woodcross Drive
Columbia, SC 29212
Ph: 803-807-0514
Fax: 803-781-6696
craig.cook@jci.com

EXHIBIT B – SERVICES SCHEDULE OF EQUIPMENT**FIRE & SECURITY SYSTEMS & SERVICES****Contract Scope Modifications and Clarifications****a. Security Equipment**

- i. The “Security System Assurance Services” is incorporated to provide scope clarifications to services provided on specific Security System Equipment.
- ii. Special Tools/Equipment to test devices in above 15 feet / high ceiling areas (such as a lift) shall be provided by the customer.

Schedule of Equipment**1) Security System Equipment**

- i. The Security System Equipment is listed within the “Security System Assurance Services.”

SECURITY SYSTEM ASSURANCE SERVICES

FIRE & SECURITY SYSTEMS & SERVICES

“Basic” Coverage


- Basic coverage provides a complete program to meet due diligence objectives consistent with industry recommended practices. New NFPA731 guidelines while not widely adopted in most jurisdictions at this time, provide a context requiring periodic validation of security system components. JCI monitors the overall performance of the Customer's equipment, taking into consideration current manufacturer's recommendations, reliability, productivity, operating cost, and changes in use. When JCI identifies alterations, upgrades, retrofits, etc., which would benefit the Customer, JCI will suggest appropriate action.
- Functional Test & Inspection (Operational)** – JCI will provide Test and Inspection recommended per NFPA 731 on the equipment indicated on the Schedule of Equipment.
- Preventative Maintenance (Comprehensive)** – JCI will provide preventative maintenance service on the equipment indicated on the Schedule of Equipment. Preventative maintenance includes diagnostics and minor corrective action (clean, adjust, tighten, lubricate, etc.), in addition to Test & Inspection recommended per NFPA 731.
- Preventive Maintenance Materials** – JCI will provide materials necessary to complete JCI's preventive maintenance services.
- Value Added Services** – JCI will provide one or more of our value added services to improve or enhance security system documentation, performance, and/or operator competence.
 - Software Upgrade Service
 - Off-Site Database Backup Storage
 - System Programming Assistance
 - Training
 - Custom Service: 1542 CFR – Access Control System Certification
- Support Services** – JCI will provide system support services for the Customer's listed equipment as identified on the attached Equipment Inventory Listing.
 - An Account Representative will be assigned to monitor system performance, and to consult with the Customer on service history and application strategies.
 - Telephone assistance will be provided to assist the Customer in identifying operational needs, resolving operational problems, etc.
 - All problems detected by an operator and recorded in the "System Event Log" will be reviewed with operating personnel during the next scheduled service visit to determine appropriate corrective action.

“Premium” Coverage

- Repair Labor** - During JCI's normal working hours, JCI will provide the On Call Repair Labor as required to restore covered equipment to operating condition, following an equipment failure. Covered equipment is identified on the attached Equipment Inventory Listing.
- Repair Materials** - JCI will replace or repair failed or defective parts as required to restore covered equipment to operating condition, following an Equipment Failure. Covered equipment is identified on the attached Equipment Inventory Listing.
- Extended Service** - On-site repair services for covered equipment will be extended beyond JCI's normal working hours, in accordance with the Extended Service Option checked below.
 - 24-5**-JCI will provide on-site response 24 hours a day, 5 days a week Monday thru Friday (except JCI holidays)
 - 24-7**-JCI will provide on-site response 24 hours a day, 7 days a week (including holidays).

SECURITY SYSTEM ASSURANCE SERVICES

FIRE & SECURITY SYSTEMS & SERVICES

 Tasking Schedule	Issue Date 5-1-2012	Page: 1 of 1
	Supersedes N/A	File Name

Schedule Reference:

Customer: Savannah – Hilton Head International Airport	Contract #:
Project: P2000 Security Management System – Planned Service Agreement (PSA)	

Server / Workstation Hardware & Software Maintenance Tasks (Every 4 months)

- Review system performance and experiences with owner, users, & maintenance personnel
- Visually inspect server for physical damage, proper connections, and environment
- Visually inspect network switch for physical damage, proper connections, and environment
- Visually inspect and Test UPS unit and batteries powering P2000 Server (Replace batteries every 5 yrs)
- Test Marathon Redundant Server / Software operation & perform corrections as needed
- Perform P2000 Integration testing with video management system and P2000 corrections as needed
- Confirm proper communication with network devices
- Review system error logs and correct P2000 system software / hardware as needed
- Confirm Windows, P2000, and Marathon versions and check for service packs and/or version updates
- Perform P2000 server system clean up as needed to optimize performance and reliability
- Visually inspect P2000 workstations for physical damage, proper connections, and environment
- Test workstation performance and correct software / hardware as needed
- Clean device exterior, clean or replace bug screens, and/or dust filters on above referenced devices

Badging Workstation Hardware Maintenance Tasks (Every 4 months)

- Visually inspect camera, lighting, & badge printer for physical damage, proper connections, and environment
- Visually inspect P2000 workstation for physical damage, proper connections, and environment
- Clean device exteriors, clean or replace bug screens, and/or dust filters on above referenced devices
- Perform badge printer cleaning procedure
- Test workstation performance with camera and printer and correct software / hardware as needed
- Inventory badge printing supplies, coordinate with owner, and open service ticket for re-order as needed

Field Hardware & Firmware Maintenance Tasks (Every 4 months)

- Visually inspect field controller (CK 720 / 721) CPU, reader & I/O Modules, batteries, and connections
- Confirm proper CK panel operation via LED status lights on CPU, Reader & I/O modules, repair/ replace as needed
- Visually inspect power supplies, transformers, & batteries (Replace CK & Power Supply batteries every 3 years)
- Visually inspect and Test readers, confirm proper operation, repair/replace as needed (25% tested per quarter)
- Visually inspect and Test door position switch, confirm proper operation, repair/replace/adjust as needed (25% / quarter)
- Visually inspect and Test REX device, confirm proper operation, repair/replace/adjust as needed (25% / quarter)
- Clean device exterior and interior from dust & debris & seal from moisture intrusion (25% per quarter)
- Visually inspect and Test locking hardware, confirm proper operation, repair/replace/adjust as needed (25% / quarter)

Summary Maintenance Tasks

- Provide and maintain a P2000 Security Management System Maintenance Log Book that remains at the site
- Provide 24/7/365 Level on-site service with P2000 SMS certified technicians (Including phone and remote support)
- Provide Marathon Everrun FT Software Support Agreement Renewal (Annually)
- Provide P2000 SMS software updates as released
- Provide Annual Maintenance Agreement Value Report with yearly history of events, repairs, replacements, etc.
- Provide basic user / maintenance training during normally scheduled quarterly visit


LEARNING COURSES INFORMATION

Security Field Controllers Configuration and Maintenance - 4203

Description:

This course covers operational theory, configuration and maintenance of the CK720, CK721 and S-300 Series Field Controllers and associated devices and terminals.....NOTE: Start and end times are listed in the time zone of your user account, NOT IN THE TIME ZONE OF THE CLASS LOCATION NOTE: Class ends at 3:30PM local time on the last day.....

Southern California - 4203 - Security Field Controllers Configuration and Maintenance


 **In-Person** 1 event(s) in Room 1 LA, JC Institute Los Angeles (Cypress, CA) location(s)
Instructor(s): Tommy Hoepner

P2000 Configuration, Operation and Maintenance – 4002

Description:

Students will learn the process to install, update and configure a P2000 system. They will also learn how to operate the software including alarm handling, badging and more. Recommended Prerequisites: Security Field Controllers Configuration and Maintenance and Building Automation System (BAS) Networking.....NOTE: Start and end times are listed in the time zone of your user account, NOT IN THE TIME ZONE OF THE CLASS LOCATION NOTE: Class ends at 3:30PM local time on the last day.....

Baltimore - 4002 - P2000 Configuration, Operation and Maintenance

 **In-Person** 1 event(s) in Baltimore Area Office Rm 1, JC Institute Baltimore (Sparks, MD) location(s) Instructor(s): Tommy Hoepner

Southern California - 4002 - P2000 Configuration, Operation and Maintenance


 **In-Person** 1 event(s) in Room 1 LA, JC Institute Los Angeles (Cypress, CA) location(s)
Instructor(s): Tommy Hoepner

P2000 Operations with Video Imaging - 4223

Description:

This course provides both new and veteran P2000 Operators and Administrators with the skills necessary to successfully administer and operate a P2000 Access Control System with video imaging.....NOTE: Start and end times are listed in the time zone of your user account, NOT IN THE TIME ZONE OF THE CLASS LOCATION NOTE: Class ends at 3:30PM local time on the last day.....

Southern California - 4223 - P2000 Operations with Video Imaging

 **In-Person** 1 event(s) in Room 1 LA, JC Institute Los Angeles (Cypress, CA) location(s)
Instructor(s): Tommy Hoepner