

## **Purchasing Notes**

<b>EVENT #</b> 8818	<b>TITLE:</b> Maintenance Agreement for Radio Software and Network Support Services	<b>COST:</b> \$229,819.72
TYPE OF PROCUREMENT: Sole Source	ANNUAL CONTRACT ⊠  ANNUAL MAINTENANCE AGREEMENT □	ONE TIME PURCHASE
CONTRACT TERM (IF APPLICABLE)		
Contract term expires on December 31, 2022		
S/DBE (IF APPLICABLE)		
N/A		
MATRIX (IF APPLICABLE)		
N/A		
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## **NOTES**

Recommend approval to renew an annual contract for a maintenance agreement for radio software and network support services with Motorola Solutions, Inc. in the amount of \$229,819.72. Public Safety and Public Works and Water Resources uses the ASTRO 25v7.16 radio equipment for communication support. This maintenance agreement covers radio network monitoring, technician dispatch services, telephone/online technical support, preventative maintenance, security update service, remote security patch installation, onsite infrastructure repair and replacement. This maintenance agreement with Motorola Solutions, Inc. is critical to ensure authorized, knowledgeable, and timely vendor maintenance and support if and when it is necessary. This is a sole source because of the complex design and architecture of the radio system and because Motorola, the original provider does not allow other vendors to perform primary maintenance and support of its system.

This will be a two-year maintenance agreement for FY21 and FY22.

Delivery: As needed. Terms: Net 30 Days. The bidder is:

S.S. Motorola Solutions, Inc. (500 West Monroe Street, Chicago, IL)<sup>(D)</sup> \$229,819.72

A pre-proposal conference was not conducted as this is an annual contract renewal. (D) Indicates non-local, non-DBE business. Recommend approval.

Local available: No Total sent: 1 Total received: 1

Vendor federally debarred/suspended: No