

Purchasing Summary

EVENT # 7752	TITLE: Maintenance Agreement for Radio Software and Network Support Services	COST: \$163,875.62
TYPE OF PROCUREMENT: Sole Source	ANNUAL CONTRACT <input type="checkbox"/> ANNUAL MAINTENANCE AGREEMENT <input checked="" type="checkbox"/>	ONE TIME PURCHASE <input type="checkbox"/>
CONTRACT TERM (IF APPLICABLE) Contract term expires on October 31, 2021		
S/DBE (IF APPLICABLE) N/A		
MATRIX (IF APPLICABLE) N/A		
NOTES		
<p>Recommend approval to renew a two-year maintenance agreement for radio software and network support services from Motorola Solutions, Inc. in the amount of \$163,875.62. Public Safety and Public Works and Water Resources uses the ASTRO 25v7.16 radio equipment for communication support. This maintenance agreement covers radio network monitoring, technician dispatch services, telephone/online technical support, preventative maintenance, security update service, remote security patch installation, onsite infrastructure repair and replacement.</p> <p>This maintenance agreement with Motorola is critical to ensure authorized, knowledgeable and timely vendor maintenance and support if and when it is necessary. This is a sole source because of the complex design and architecture of the radio system and because Motorola, the original provider does not allow other vendors to perform primary maintenance and support of it system.</p> <p>S.S. Motorola Solutions, Inc. (Atlanta, GA)^(D) \$163,875.62</p> <p>(D) Indicates a non-local, non-DBE business. <u>Recommend approval.</u></p>		