



Purchasing Summary

EVENT # 3551	TITLE: Revenue Electronic Bill Payment Services	COST: Cost Neutral
---------------------	--------------------------------------------------------	---------------------------

TYPE OF PROCUREMENT: RFP	ANNUAL CONTRACT <input type="checkbox"/> ANNUAL MAINTENANCE AGREEMENT <input checked="" type="checkbox"/>	ONE TIME PURCHASE <input type="checkbox"/>
---------------------------------	----------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------

CONTRACT TERM (IF APPLICABLE)
July 20, 2017 through July 19, 2018

M/WBE (IF APPLICABLE)
N/A

MATRIX (IF APPLICABLE)

	Qualifications and Experience (25 points)	System Capabilities (30 points)	Fees (25 points)	Convenience / Settlement Fees (5 points)	References (10 points)	Local Preference (5 points)	Total
Paymentus	23.88	28.38	25	5	9.63	0	91.89
Invoice Cloud	24.13	27.38	25	3.47	9.75	0	89.73
Collector Solutions	20.88	25.50	25	4.56	7	0	82.94
Wells Fargo	15.5	17.13	0.015	3.85	5.5	0	41.99
Municipal Code Corp	14.38	12.38	0.003	4.73	5.50	0	36.99

NOTES

Recommend approval to renew an annual contract for electronic bill payment services with Paymentus. There is no cost to the City for these services. The electronic bill presentment and payment services will be used by the Revenue Department and will enable customers to pay their utility bills online. While there is no cost to City for these services, there will be convenience fees charged to the customers for credit card transactions. The highest ranked firm is proposing an estimated convenience fee of \$3.50 per credit card transaction. It is the City's intention that transactional fees will not be assessed for online payments made by checks.

This is the first of four renewal options available. Proposals were originally received on September 22, 2015. Council originally approved this contract on October 1, 2015. Delivery: As needed. Terms: Net 30 days. The proposers were:

B.P.	Paymentus (Charlotte, NC) ^(D)	\$ 0.00
	Invoice Cloud (Braintree, MA) ^(D)	\$ 0.00
	Collector Solutions (Pensacola, FL) ^(D)	\$ 0.00
	Wells Fargo (San Francisco, CA) ^(D)	\$1,700.00
	Municipal Code Corporation (Tallahassee, FL) ^(D)	\$9,500.00

A pre-bid conference was not conducted as this is an annual contract renewal. (D) Indicates non-local, non-minority owned business. Recommend approval.

Local Available: Yes
 MWBE Available: Yes
 Total Sent: 183
 MWBE Sent: 26
 Total Received: 5
 MWBE Received: 0
 Vendor federally debarred/suspended: No