

According to recent customer survey results,



**More than 97%**  
of our customers felt better prepared  
for a water or sewer line emergency  
with the program.



**More than 90%**  
of our customers have trust in the  
program because of the partnership  
with their city.



**Nearly 70%**  
of our customers felt they could not  
afford a water or sewer line repair  
without this program.

*"Thanks to the city for  
informing me of this type of  
warranty. Just a phone call  
and the problem was taken  
care of quickly."*

- **Alan N.**  
Hutchinson, KS

*"I am one of the city council  
people who voted in favor of  
the program and have used  
it myself to good result."*

- **Chris V.**  
St. Clair Shores, MI

*"It is great for customers  
with limited resources.  
When problems happen,  
it is very affordable. It's a  
great program."*

- **Cassandra K.**  
Abilene, TX

*"I don't know why  
every city in the U.S.  
wouldn't offer this  
protection to its  
citizens."*

- **Dean S.**  
Marshalltown, IA

