



Monte Dixon
SAVANNAH AIRPORT COMMISSION
400 AIRWAYS AVE,
SAVANNAH, GA, 31408-8000

Contract Continuation Notice

2/20/2018

Dear Monte :

Thank you for choosing Johnson Controls, Inc. to service your facility this past year. We appreciate your business and look forward to another year in our partnership.

Your Service Agreement is scheduled to renew on 6/1/2018. As stated in our agreement, we are providing a one-year continuation for the annual sum of \$69,249.00.

At Johnson Controls, our core values revolve around customer satisfaction. As part of our effort to provide you with the ultimate service experience, we survey our customers on a regular basis to obtain measurements of our performance. We strive for service excellence and work to continuously improve based on your feedback. Our agents, technicians and leaders will continue to make every effort to:

- Deliver technical expertise and resources
- Be a solid business partner
- Respond quickly to your needs
- Keep you informed
- Be professional and committed

We appreciate your business and remain committed to providing you with the best possible service experience. Please do not hesitate to call if we can assist you in any way.

Sincerely,
JOHNSON CONTROLS, INC.

2305 LOUISVILLE ROAD, STE. 4
SAVANNAH, GA 31415
Phone: 800.955.5933
FAX: 912.232.8441

Location(s) Covered: SAVANNAH AIRPORT COMMISSION (INC), 400 AIRWAYS AVE, SAVANNAH, GA

- If you do not want to continue your contract, please contact us in writing no later than 05/15/2018



New PO Submittal Form

If you need us to reference a new or different purchase order for the upcoming contract period, please use this form and fax to our Branch Office at the number provided below.

SAVANNAH AIRPORT COMMISSION (INC)

Customer Signature _____

Customer Name (print) _____

Customer Title _____

◇ Yes, please use the new enclosed purchase order

Additional Comments:

Submit this form along with copy of PO/Requisition to:

James Davis Jr
Cust Svc Agent
2305 LOUISVILLE ROAD, STE. 4
SAVANNAH, GA 31415
Phone: 800.955.5933
Fax: 912.232.8441