

Monte Dixon SAVANNAH AIRPORT COMMISSION 400 AIRWAYS AVE, SAVANNAH, GA, 31408-8000

Contract Continuation Notice

12/14/2016

Dear Monte:

Thank you for choosing Johnson Controls, Inc. to service your facility this past year. We appreciate your business and look forward to another year in our partnership.

Your Service Agreement is scheduled to renew on 6/1/2017. As stated in our agreement, we are providing a one-year continuation for the annual sum of \$67,232.00.

At Johnson Controls, our core values revolve around customer satisfaction. As part of our effort to provide you with the ultimate service experience, we survey our customers on a regular basis to obtain measurements of our performance. We strive for service excellence and work to continuously improve based on your feedback. Our agents, technicians and leaders will continue to make every effort to:

- Deliver technical expertise and resources
- Be a solid business partner
- · Respond quickly to your needs
- Keep you informed
- Be professional and committed

We appreciate your business and remain committed to providing you with the best possible service experience. Please do not hesitate to call if we can assist you in any way.

Sincerely, JOHNSON CONTROLS, INC.

4415 SEA RAY DR CHARLESTON, SC 29405-8401

Phone: 8668185463 FAX: 8662263182

Location(s) Covered:

SAVANNAH AIRPORT COMMISSION (INC), 400 AIRWAYS AVE, SAVANNAH, GA

• If you do not want to continue your contract, please contact us in writing no later than 04/17/2017



New PO Submittal Form

If you need us to reference a new or different purchase order for the upcoming contract period, please use this form and fax to our Branch Office at the number provided below.

SAVANNAH AIRPORT COMMISSION (INC) Your Contract # 1-34182267396	
Customer Signature	
Customer Name (print)	
Customer Title	
♦ Yes, please use the new enclosed purchase order	
Additional Comments:	

Submit this form along with copy of PO/Requisition to:

James Davis Jr Cust Svc Agent 4415 SEA RAY DR CHARLESTON, SC 29405-8401

Phone: 8668185463 Fax: 8662263182